2021 Bethel Study



Financial Aid Survey of CCCU Institutions

he 23rd annual survey of Council for Christian Colleges and Universities (CCCU) institutions in the United States

Participant Reports

Dan Nelson Chief Institutional Data & Research Officer Jeff Olson Director of Financial Aid Stef Holm stitutional Ozda & Bacanuto

23nd Annual Financial Aid Survey of CCCU Institutions Public Version

December 14, 2021 – Participants Only

Dan Nelson: Chief Institutional Data & Research Officer Jeff Olson: Director of Financial Aid Stef Holm: Institutional Data & Research Senior Lead



Authors



Stef Holm



Dan Nelson



Jeff Olson



Presentation Overview

1. Survey Participants

- Survey Demographics
- Enrollment

2. Financial Health Indicators

- Tuition & Fee Revenue
- Discount Rates
- Need
- Wealth Index
- Net Tuition Revenue

3. Hot Topics

- Income Share Agreements
- Tuition Resets
- COVID-19
- HEERF

4. 2021 Survey Themes

- Timing of New Student Awards
- Software
- FA Office use of Technology
- Preferred Lender Lists
- Org. Structure & Reporting Relationships
- One-Stop Shop
- Non-Traditional Student Aid
- Graduate Student Aid

5. Affordability Indicators

- Cost of Attendance Budgets
- Financial Aid
- Student Debt
- Net Price / Family Ability to Pay
- 6. Implications for our Schools (discussion)



Survey Participants

- Survey Demographics
- Enrollment







Profile of Responding Schools (see p. 2)

- 53 Schools in Cohort
- CCCU Members
 - Governing Member 88% (47/53)
 - Associate Member 8% (4/53)
 - Collaborative Partner 4% (2/53)
- NASFAA Members
 - Yes 98% (52/53)
 - No 2% (1/53)
- 30 Schools participated in the 5 most recent CCCU Financial Aid surveys
- 9 Schools have participated in all 23 CCCU Fin Aid surveys!





39 Regular Participants (at least 7 of last 8 years) Schools in red participated all 23 years!

- Asbury University, KY
- Bethel University, MN
- Biola University, CA
- Bluefield University, VA
- Calvin University, MI
- Campbellsville University, KT
- Colorado Christian University, CO
- Cornerstone University, MI
- Crown College, MN
- Dordt University, IA
- Evangel University, MO
- Fresno Pacific University, CA
- Geneva College, PA
- George Fox University, OR
- Grace College and Theological Seminary, IN
- Greenville College, IL
- Houghton College, NY
- Indiana Wesleyan University-Marion, IN
- John Brown University, AR

- Lee University, TN
- LeTourneau University, TX
- Lincoln Christian University, IL
- Messiah College, PA
- Milligan University, TN
- Moody Bible Institute, IL
- Oklahoma Baptist University, OK
- Oklahoma Christian University, OK
- Olivet Nazarene University, IL
- Point Loma Nazarene University, CA
- Roberts Wesleyan College, NY
- Sterling College, KS
- Taylor University, IN
- Trevecca Nazarene University, TN
- University of Northwestern-St Paul, MN
- Warner Pacific College, OR
- Westmont College, CA
- Wheaton College, IL
- William Jessup University, CA

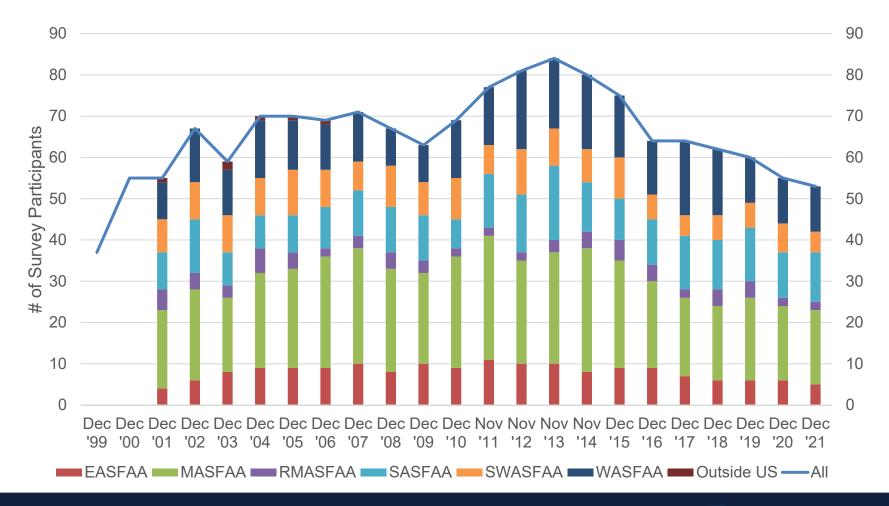


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participated at least once since 1999

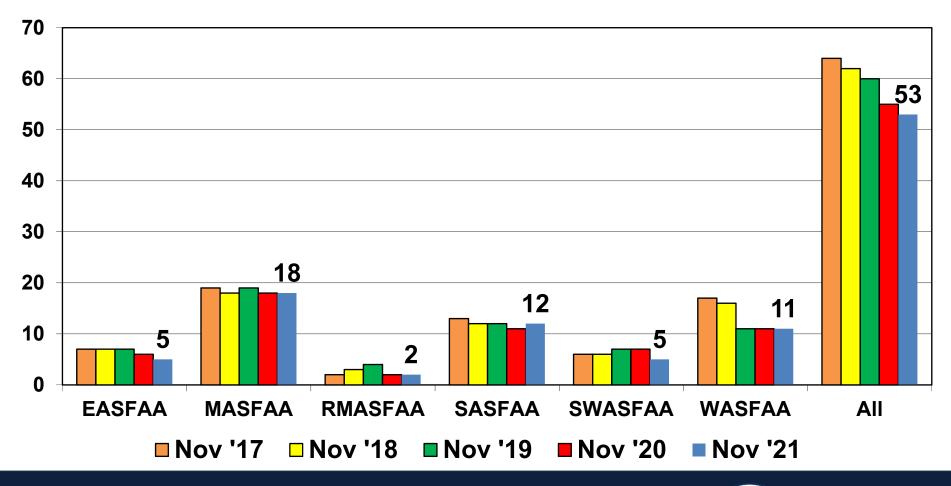
Survey Participation by NASFAA Region



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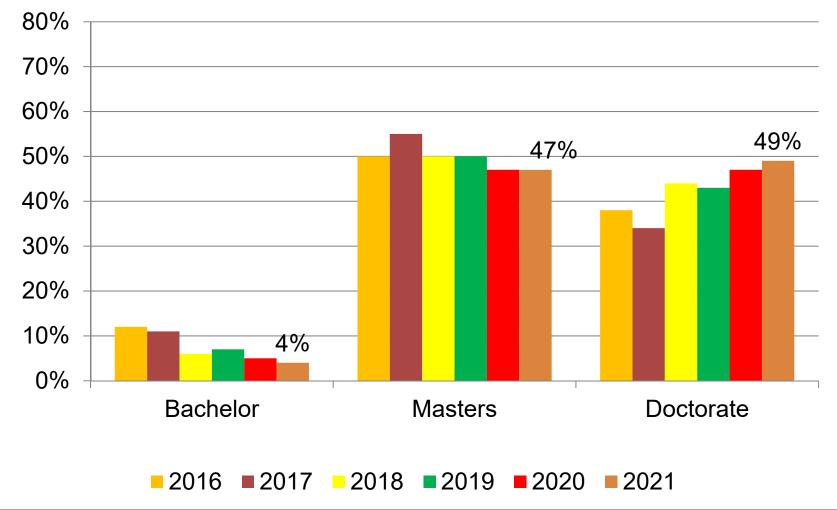
2021 Profile - Regional Distribution



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2020-'21 Enrollment (see p. 3)

• Of the 53 respondents:

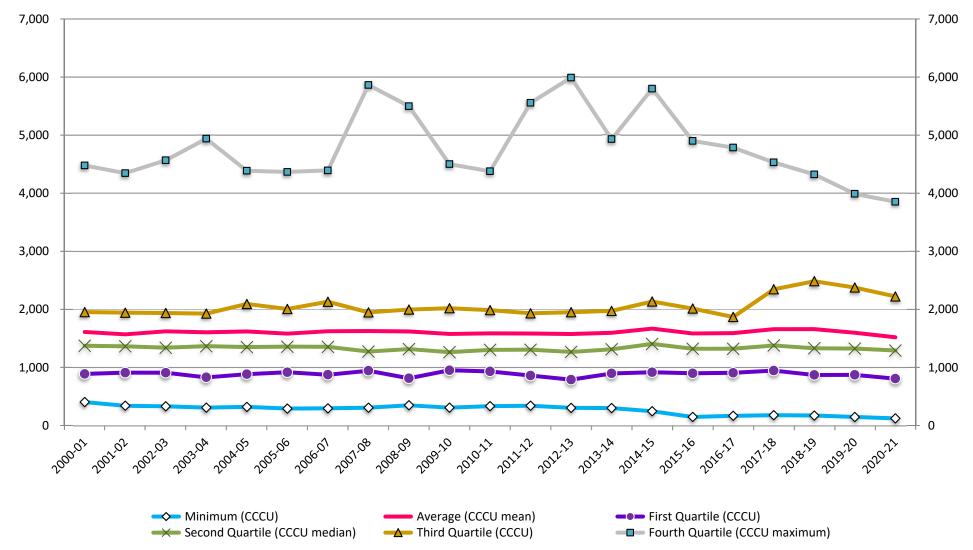


- 45 (85%) report non-traditional undergrads
- 51 (96%) report graduate students
- Total Fall '20 undergraduate enrollment in traditional programs was 77,322 (for the 53 reporting schools).
- Total year grad and undergrad enrollment was 171,531 (as reported on FISAP)



Traditional Undergraduate Programs



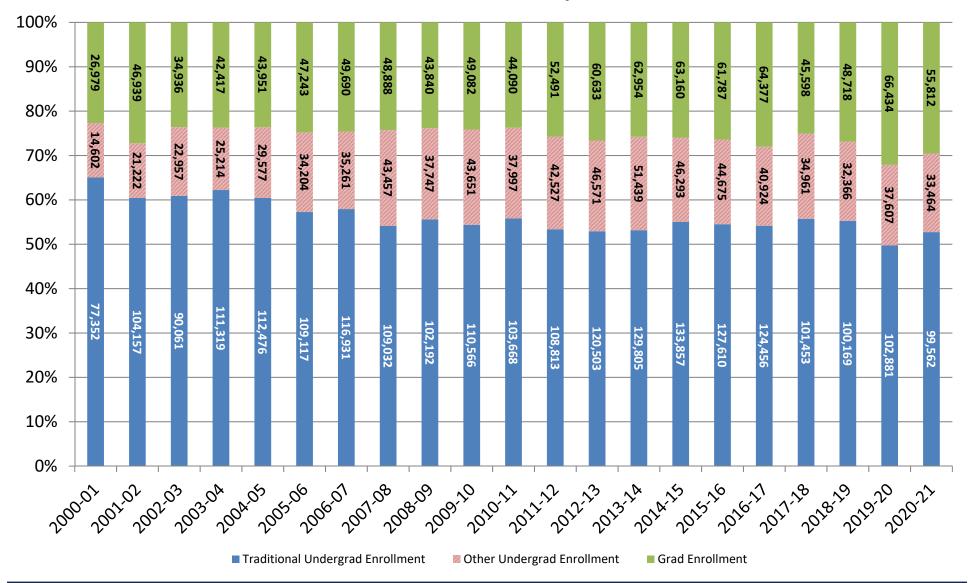




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Total Enrollment - All Respondents





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Financial Health Indicators: Institution Perspective

- Tuition & Fee Revenue
- Discount Rates
- Need
- Wealth Index
- Net Tuition Revenue



Tuition and Fee Revenue (see p. 17)

- The 53 responding schools reported '20-'21 tuition & fee revenue of \$3.2 Billion
- Extrapolating to the entire CCCU membership, tuition & fee revenue at CCCU schools is approaching \$7 Billion annually.

Year	Traditional Programs	Non- Traditional Programs	Graduate Programs
'11-'12	78.5%	10.0%	11.5%
'12-'13	80.2%	8.2%	11.6%
'13-'14	80.5%	8.5%	11.0%
'14-'15	78.8%	8.8%	12.4%
'15-'16	79.3%	8.5%	12.2%
'16-'17	79.6%	7.3%	13.1%
'17-'18	74.1%	6.9%	19.0%
'18-'19	77.8%	6.9%	15.2%
'19-'20	75.7%	7.5%	16.8%
'20-'21	73.1%	8.4%	18.5%



How Dependent are Schools on Student and Family Loans? (see p. 61)



- The percent of tuition & fee revenue paid by loans ranged from 11.6% to 46.2%.
- Loans are less than 30% of tuition and fee revenue at 43 of 53 schools (81%)
 - 62% on 2020 survey
 - 60% on 2019 survey
- The median percentage is 24.0%
 - 26.3% on 2020 survey
 - 29.0% on 2019 survey



Percentage of 2020-21 Institutional Gift Aid (IGA) that is "funded" (see p. 41)



- The typical (median) school reports that 4.2% of institutional gift aid (not including tuition remission) has a specific funding source (endowed or restricted).
 - 3 (6%) schools report that over 15% of IGA is funded.
 - 8 (15%) schools report between 10-15% of IGA is funded
 - 15 (28%) schools report between 5.0-9.9% of IGA is funded
 - 27 (51%) schools report that less than 5% of IGA is funded



Discount Rate Calculation

- Unfunded
 - "Unrestricted Institutional gift aid" divided by "tuition and fee revenue"
- NACUBO
 - (Unrestricted institutional gift aid + endowed + restricted) divided by "tuition and fee revenue"
- Neither calculation includes employee tuition remissions



2020-21 Discount Rates (All Students) (see pp. 115-120)

- 53 schools reported Unfunded discount rates from 17.1% to 67.9%
 - 1st Quartile: 41.5% (39.3% last year)
 - 2nd Quartile (median): 47.1% (46.0% last year)
 - 3rd Quartile: 51.1% (50.3% last year)
- The NACUBO discount rate for the same schools ranged from 17.7% to 68.3%
 - 1st Quartile: 43.7% (43.5% last year)
 - 2nd Quartile (median): 50.6% (48.4% last year) ∥
 - 3rd Quartile: 56.3% (53.0% last year)



Estimated 2021-22

Discount Rates (All students) (see pp. 121-130)

- 48 schools reported estimated Unfunded discount rates from 0.0% to 65.2%
 - 1st Quartile: 40.7%
 - 2nd Quartile (median): 49.5% (up 2.3 points from 2020-21)
 - 3rd Quartile: 54.3%

- 1/2 OFF!
- The estimated NACUBO discount rate for the same schools ranged from 5.6% to 69.7%
 - 1st Quartile: 47.5%
 - 2nd Quartile (median): 52.3% (up 2.1 points from 2020-21)
 - 3rd Quartile: 59.3%

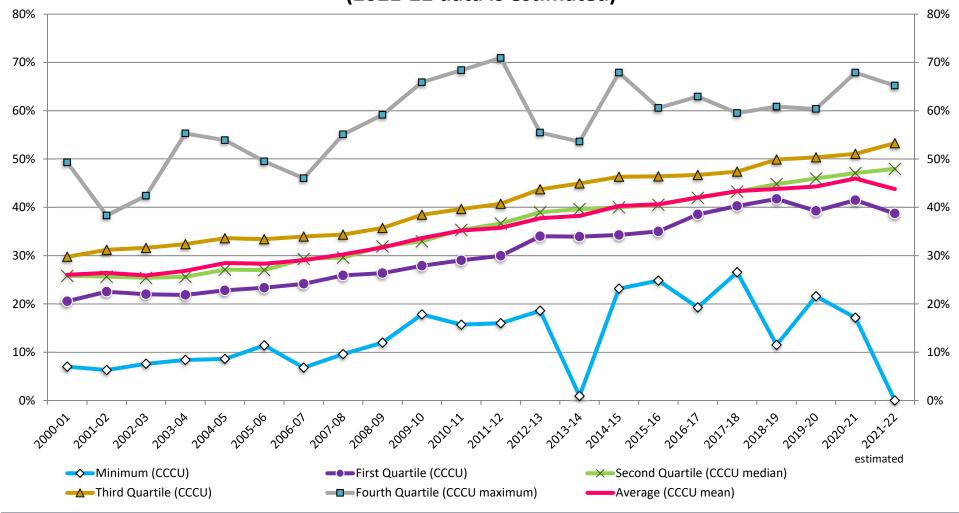


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Unfunded Discount Rates in CCCU Schools





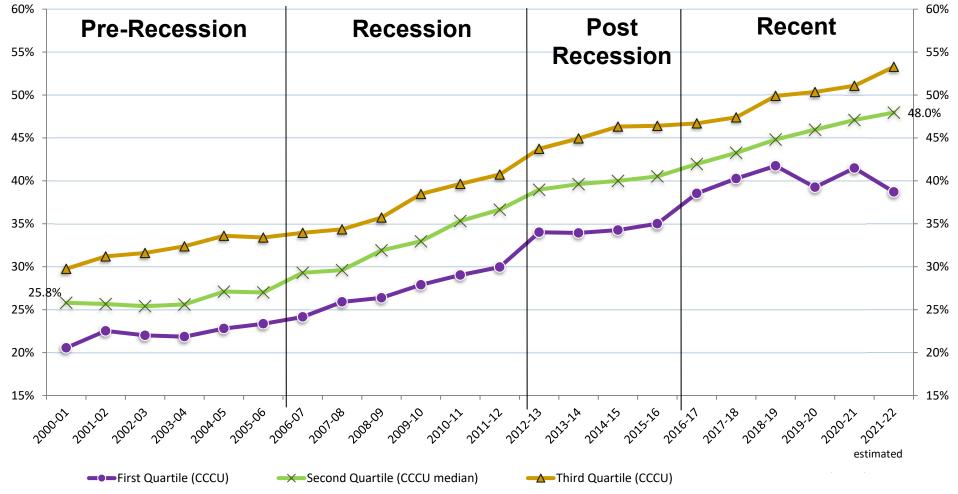
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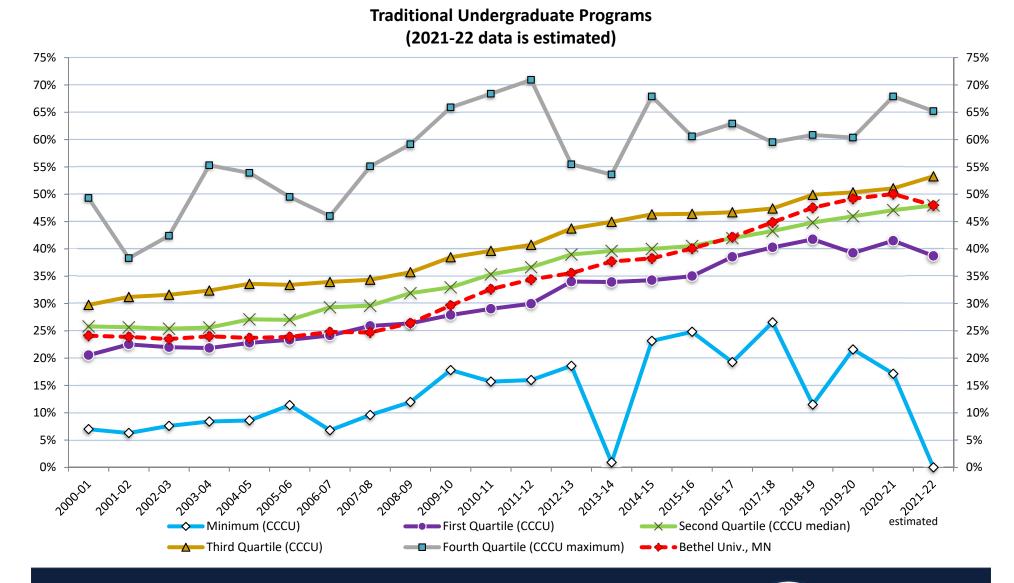
Unfunded Discount Rates in CCCU Schools

Traditional Undergraduate Programs

(2021-22 data is estimated)



Unfunded Discount Rates in CCCU Schools



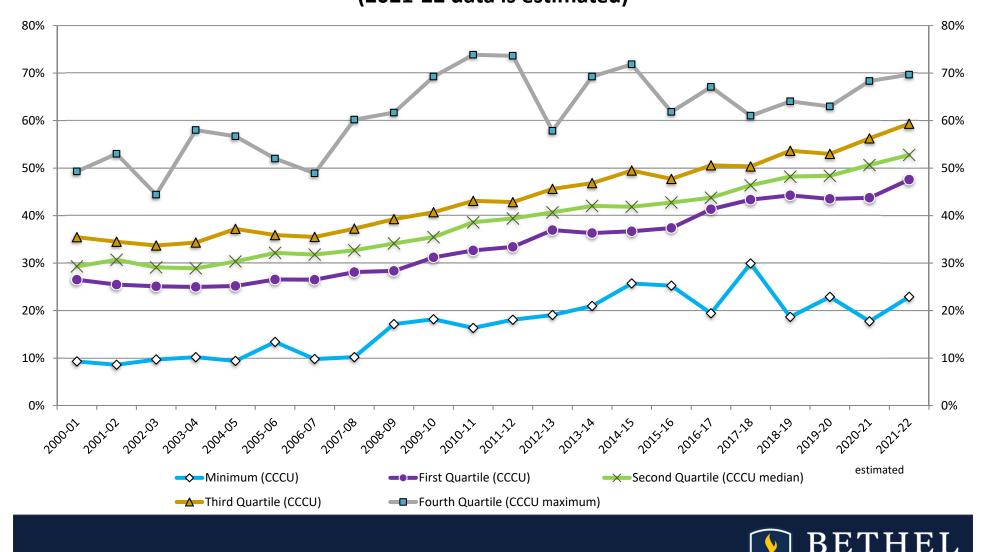
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NACUBO Discount Rates in CCCU Schools

Traditional Undergraduate Programs (2021-22 data is estimated)



"Target" Unfunded Discount Rate for 2021-22 New Students (see p. 131)

	New Student Target Rate	All Student Estimated Rate	Gap
Minimum	0.0%	0.0%	+0.0 Points
First Quartile	46.2%	40.7%	+5.5 Points
Median	52.0%	49.5%	+2.5 Points
Third Quartile	59.9%	54.3%	+5.6 Points
Maximum	68.9%	65.2%	+3.7 Points



Questions?





2020-21 Needy/Not Needy

(see p. 147)

- 68.3%* percent of students at 50 responding schools were needy (range: 45.5% to 85.2%).
 - Total gift aid to needy students = \$1.07 billion
 - Weighted average total gift aid per needy student = \$20,450 (\$19,251 last year)



* weighted average

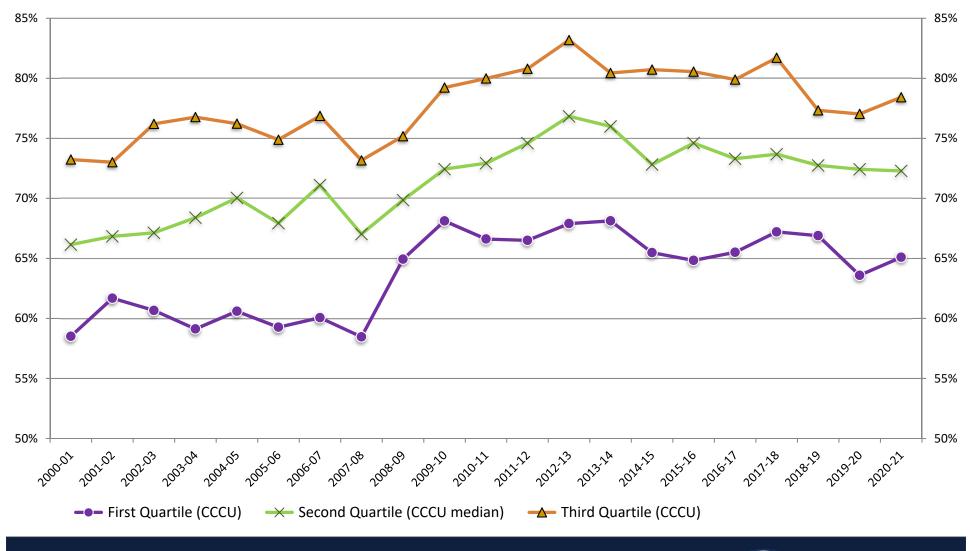


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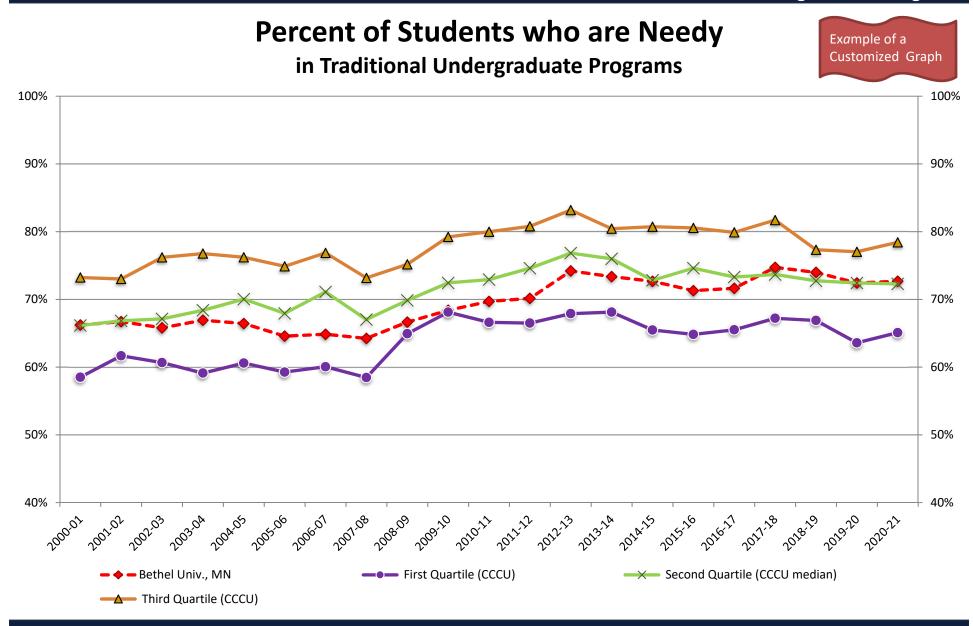
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Percent of Students who are Needy

in Traditional Undergraduate Programs



Traditional Undergraduate Programs





How Needy are our Students?

(see p. 151)

- The average needy student in 2020-21 at responding schools had demonstrated need of \$31,609 (range: \$18,882 to \$42,707)
- On *average*, responding schools meet 63.1% of need with gift aid
 - Minimum: 34.9%
 - 1st Quartile: 56.0%
 - 2nd Quartile (median): 64.2%
 - 3rd Quartile: 68.7%
 - Maximum: 81.1%

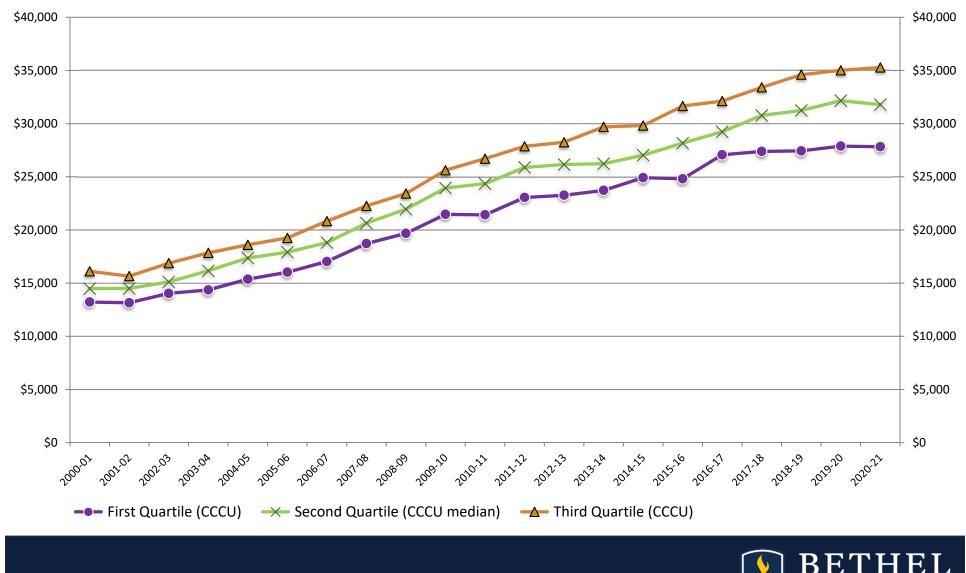




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Average Need per Needy Student

in Traditional Undergraduate Programs



2020-21 Non-Need Students

(see p. 170ff.)

Percentage of non-need students receiving gift aid

- 16 of 49 (33%) schools gave non-need gift aid to over 98% of their nonneed students
 - Minimum = 23.2%
 - -1^{st} quartile = 86.3%
 - Median = 94.2%
 - 3^{rd} quartile = 99.0%
 - Max = 100% (9 schools)

Average total gift aid per non-need aid recipient

- Minimum = \$2,651
- 1^{st} quartile = \$11,108
- Median = \$15,119
- 3^{rd} quartile = \$18,824
- 9 schools over \$20,000
- Max = \$30,633

Weighted average total gift aid per needy recipient \$20,450



Price compared with Family Wealth (see p. 156ff.)

- The "wealth index" is an approximate measurement of expected parent contribution from non-independent student families (whether or not they show need).
- A positive variance means that, compared to other reporting schools, families are wealthier than the norm.



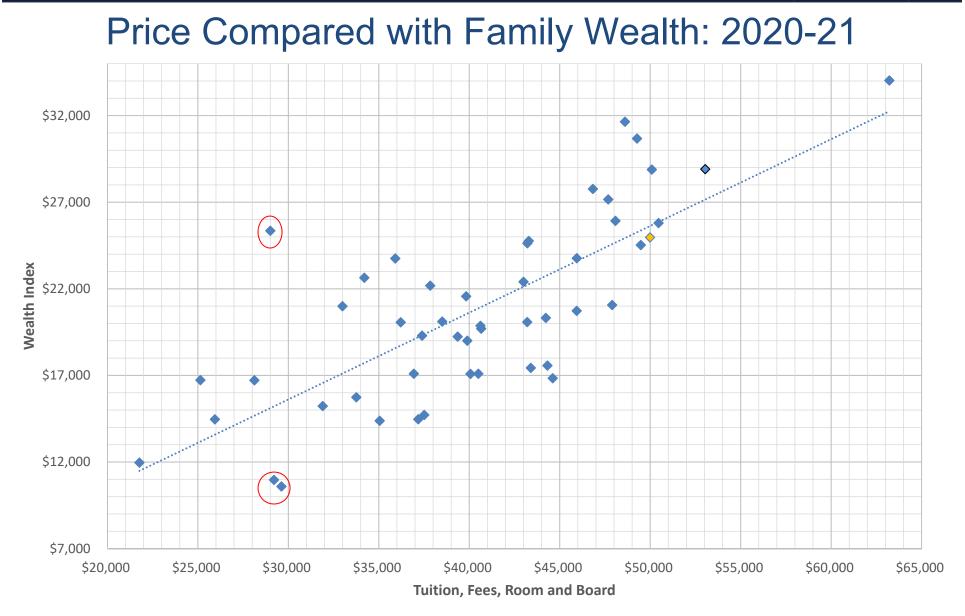


Traditional Undergraduate Programs

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Price Compared with Family Wealth: 2019-20 (Last Year) \$32,000 \$27,000 ۲ \$22,000 Wealth Index ٠ \$17,000 ۲ \diamond ٠ ٠ \$12,000 ٠ • \$7,000 \$20,000 \$25,000 \$30,000 \$35,000 \$40,000 \$50,000 \$55,000 \$60,000 \$45,000 Tuition, Fees, Room and Board



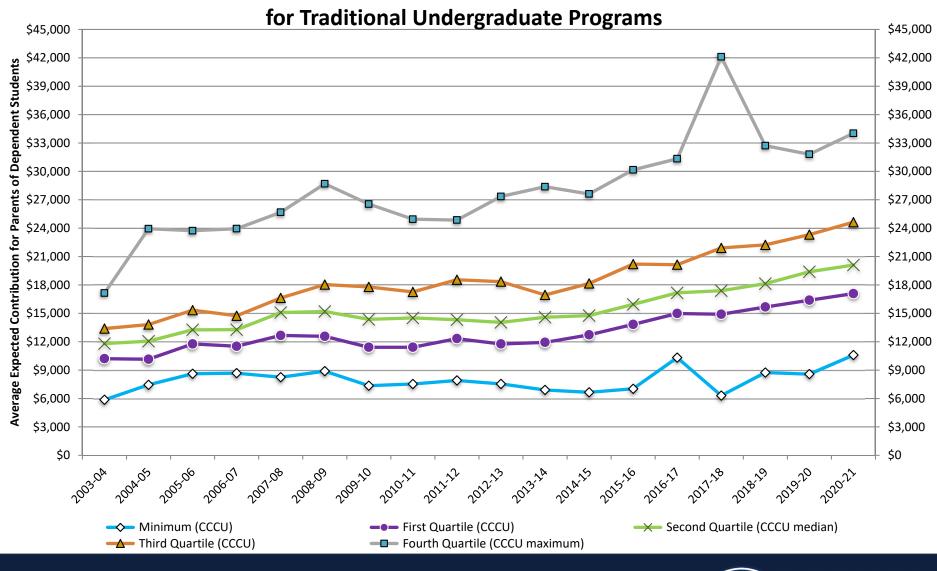
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Traditional Undergraduate Programs

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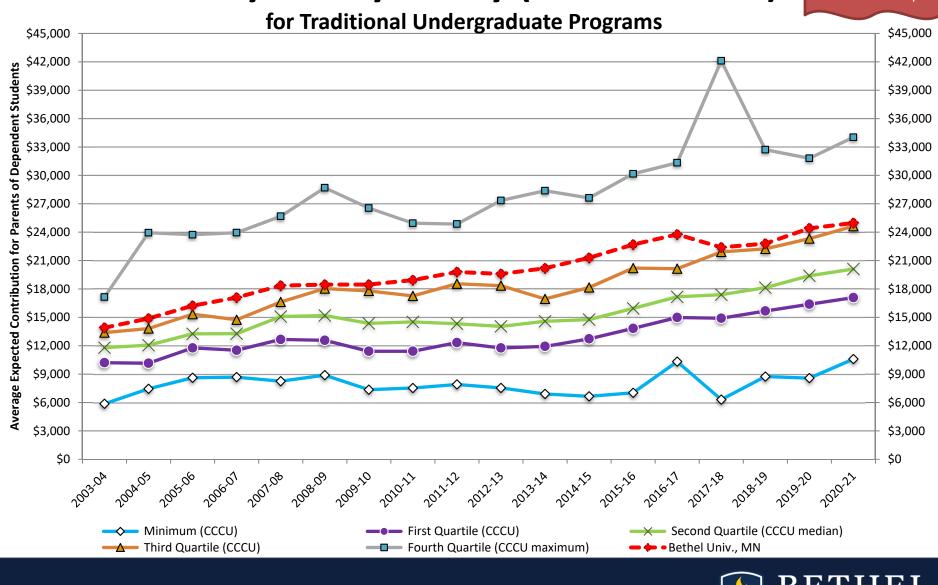
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Family Ability to Pay (Wealth Index)



Example of a Customized Graph

Family Ability to Pay (Wealth Index)



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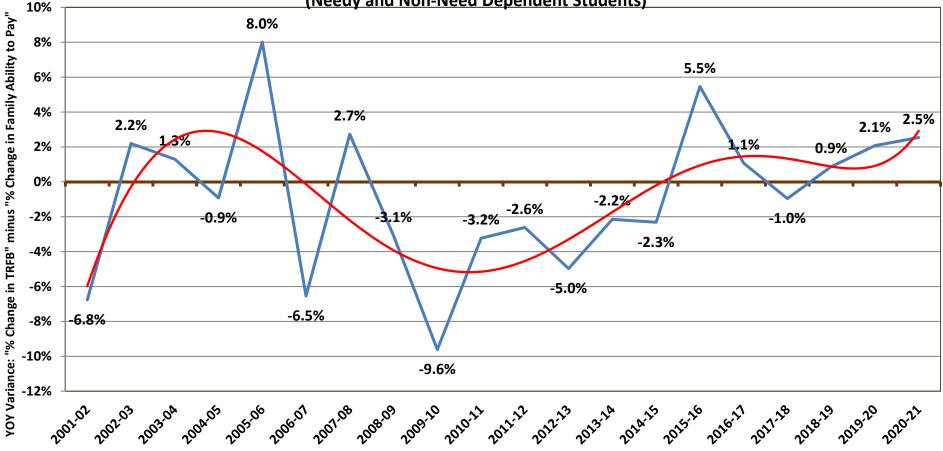
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How well can Families Afford changes in TFRB*?

YOY Variance: "Change in Average TFRB" minus "Change in Avg Family Ability to Pay"

(Needy and Non-Need Dependent Students)

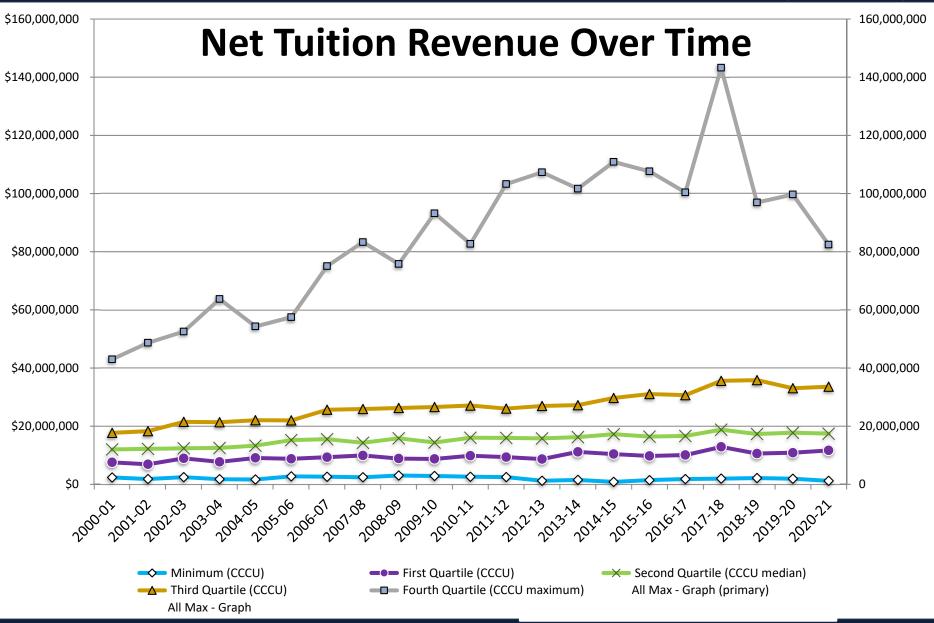


*Institutions are more affordable when the data point is above 0, less affordable when the data point is below 0.

Net Price & Net Revenue

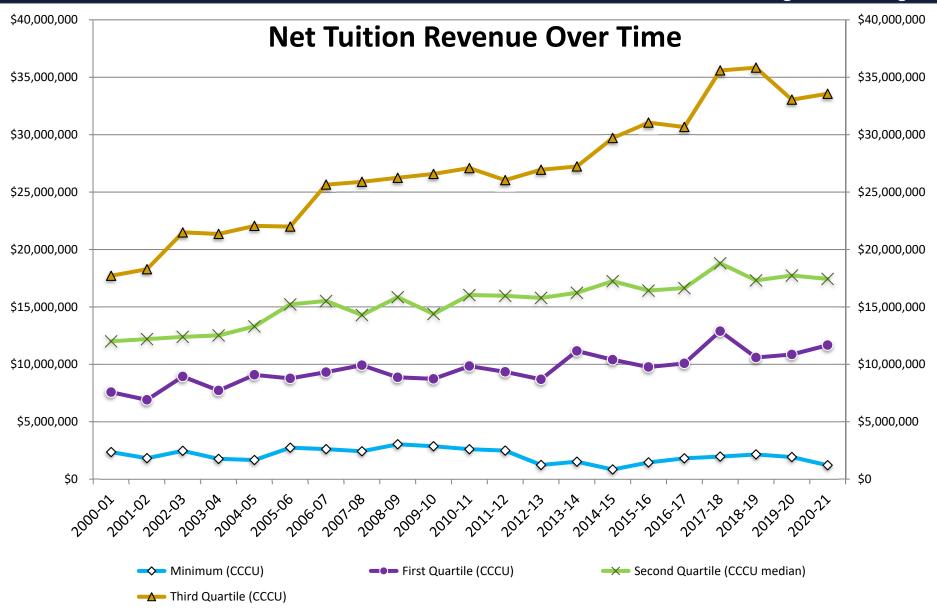
- Net Price
 - TRFB Average Total Gift Aid per enrolled student
 - The average Net Price was \$22,252
 - \$22,367 last year (2020 survey)
 - \$22,721 two years ago (2019 survey)
 - \$22,412 three years ago (2018 survey)
- Net Revenue
 - TFRB Average UIGA per enrolled student
 - The average Net Revenue was \$27,346
 - \$27,464 last year (2020 survey)
 - \$27,732 two years ago (2019 survey)
 - \$27,467 three years ago (2018 survey)



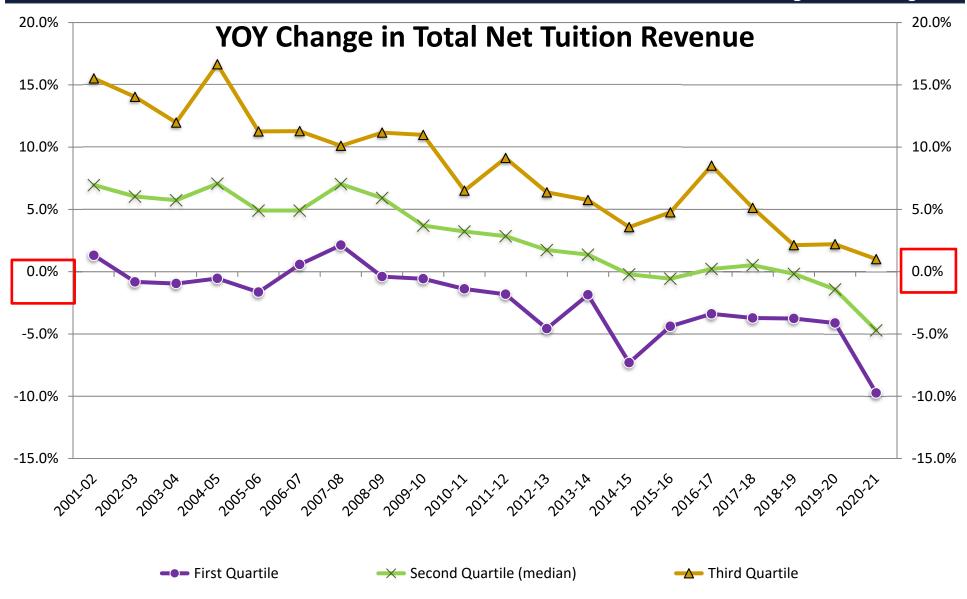




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Questions?



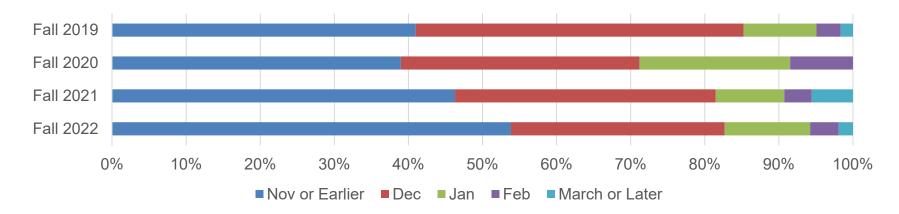


2021 Survey Themes

- -Timing of Initial Aid Offer
- -Software
- -FA Office use of Technology
- -Preferred Lender Lists
- Organizational Structure & Reporting Relationships
- -One-Stop Shop



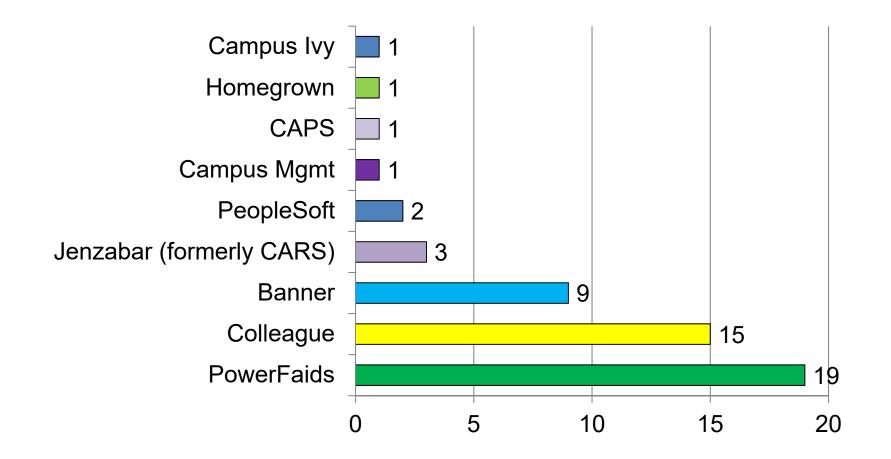
Timing of New Student Awards for 2022-2023 (see p. 258ff.)



- When will you begin awarding new students for 2022-23?
 - 54% starting November 2021.
 - 29% starting December 2021
 - 12% starting January 2022
 - 4% starting February 2022
 - 2% starting March 2022 or later

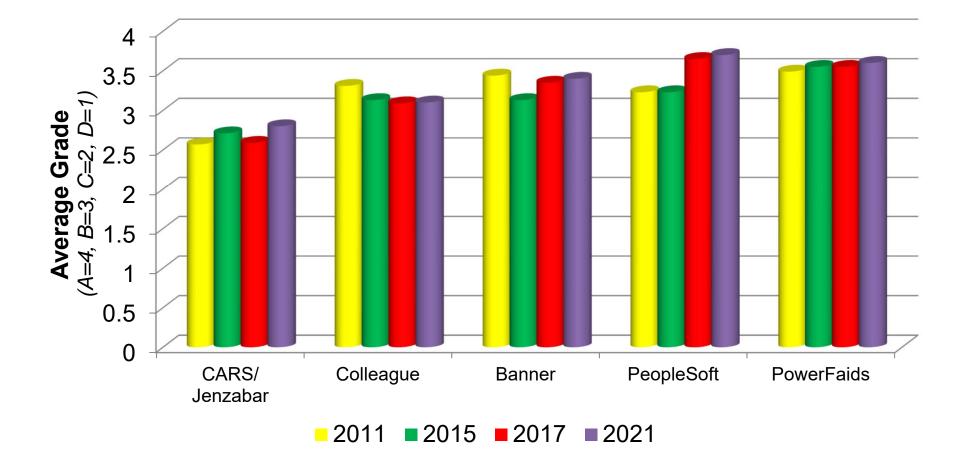


Financial Aid Software: # Schools, Fall '21 (see p. 260-265)



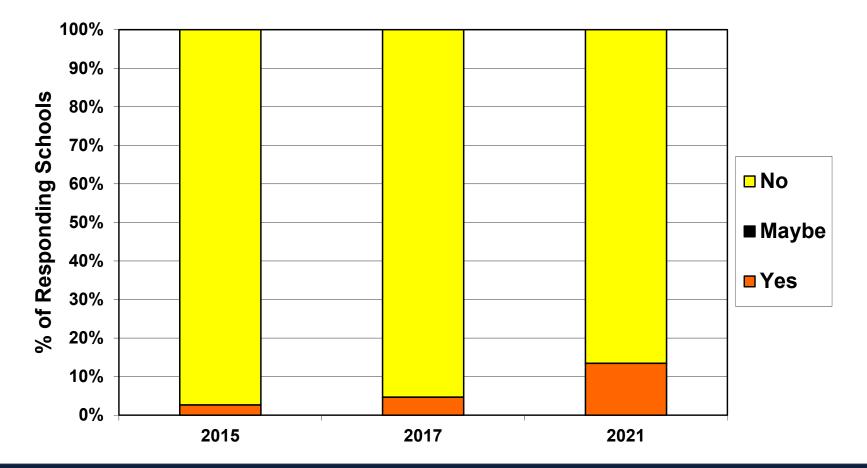


Financial Aid Software Satisfaction – 10 year Comparison (See p. 264)



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Switching Financial Aid Packaging Software Vendor in next 1-3 Years (p. 264)





Financial Aid Office Use of Technology: How are we similar? (see p. 266-267)

- In 2020-21 at least 90% of respondents...
 - Email financial aid reminders to students (100%)
 - Post job openings online (96%)
 - Email loan disbursement notifications (96%)
- In 2020-21 less than 50% of respondents...
 - Use instant messaging to contact students (27%)
 - Communicate with students via online chat rooms (12%)

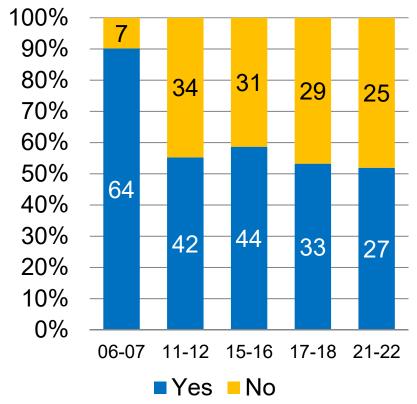


Preferred Lender Lists

(see p. 268)



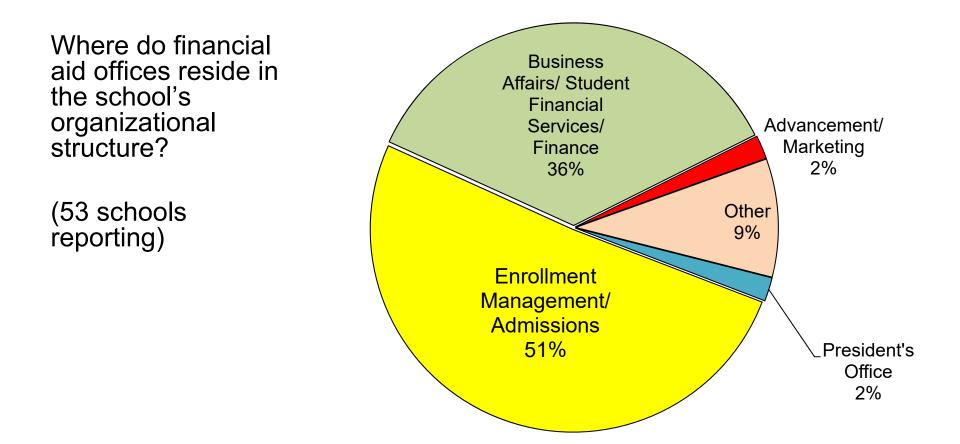
of Lenders on 2021-22 List



	# of Lenders
Maximum	16
3 rd Quartile	12
Median	12
1 st Quartile	6
Minimum	3

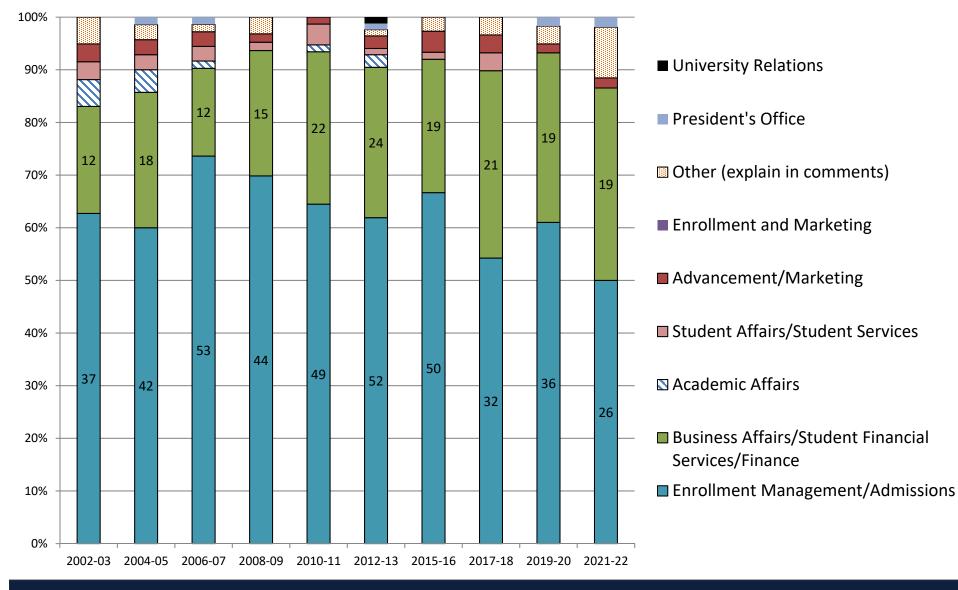


Financial Aid Reporting Relationships: November 2021 (see pp. 271-272)





Financial Aid in Organizational Structure





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"One Stop" Financial Aid Office

- 19 of 52 responding schools (37%) have a "one-stop" shop.
 - 4 years ago it was 32%
- Units that are typically part of a one-stop shop
 - Bursar/Business Office/Student Accounts: 16 of 19 (84%)
 - Veteran's Affairs: 9 of 19 (47%)
 - Registrar: 5 of 19 (26%)
 - Student Employment: 5 of 19 (20%)
 - Admissions: 0 of 19 (0%)



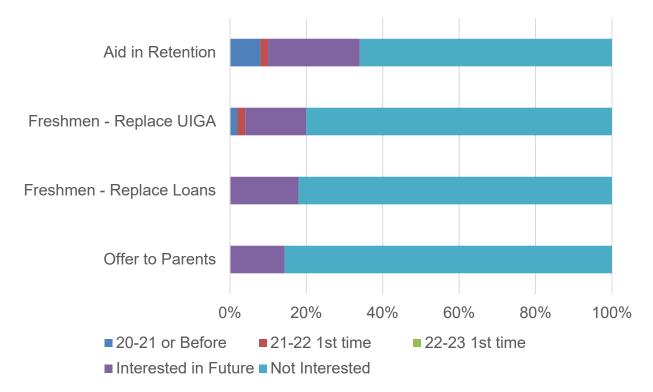
2021 Hot Topics

- Income Share Agreements
- Tuition Resets
- COVID-19 Impact on Financial Aid Operations and Enrollment
- HEERF: Higher Education Emergency Relief
 Fund
 - Cares Act
 - HEERF II
 - HEERF III



Income Share Agreements (see p. 275ff.)

To what extent are you using, or interested in offering, institutionally-funded Income Share Agreements for the following purposes? (50 respondents)



To see the four schools already using Income Share Agreements, see page 279 of the Participant Reports.

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10 CCCU Schools* Announced Tuition Reductions in Recent Years (see p. 281)

School	Year Effective	Prior Year Tuition	Reset Tuition	\$ Change	% Change
Houghton College, NY	2122	\$33,920	\$15,900	\$18,020	53%
Gordon College, MA	2122	\$37,560	\$25,250	\$12,310	33%
Seattle Pacific University, WA	2122	\$46,728	\$35,100	\$11,628	25%
Toccoa Falls College, GA	2021	\$23,184	\$21,120	\$2,064	9%
Bryan College, TN*	2021	\$27,900	\$16,900	\$11,000	39%
Cornerstone U., MI	1819	\$27,520	\$24,500	\$3,020	11%
The Master's Coll. & Sem., CA*	1819	\$33,020	\$25,390	\$7,630	23%
Eastern Nazarene Coll, MA	1819	\$31,780	\$25,598	\$6,182	20%
Univ. of Sioux Falls, SD	1819	\$27,980	\$18,280	\$9,700	35%
Warner Pacific Univ., OR	1819	\$24,500	\$18,660	\$5,840	24%

* Includes former CCCU member institutions



Tuition Reset Advice from our CCCU peers (see p. 281)

School	Advice				
Houghton, NY (FY22)) Make sure you educate the whole campus about the process and why it is important to them. Communication is key.				
Cornerstone, MI (FY19)	<u>Plan, Plan, Plan</u> . Have other campus initiatives (new programs, etc.) at the same time. Consider the effect on current students.				
Eastern Nazarene College, MA (FY19)	Change tuition structure for all students not just incoming students. Too much of an administrative burden to deal with various tuition rates and having to justify/explain to upperclassmen.				
University, OR (FY19)	Communication is key. Decision: Reset for all or just for new students? <u>I</u> recommend reset for all students. We have done this twice, once each way. The reset all was much easier to explain. We provided a comparison letter to current students showing that the bottom line wasn't changing even though the financial aid was being adjusted along with the tuition reset.				
Lincoln Christian University, IL (FY16)	Communicate well with all school personnel, current students and parents				



COVID-19

Did your institution make any pricing changes in response to the COVID pandemic? (see p. 283ff)

- 28% of respondents (15 schools) reported changing their Fall 2020 sticker price. 17% (9 schools) reported changing their Fall 2021 sticker price.
- 2 schools reported reducing their Fall 2020 tuition for online instruction. One school reported for Fall 2021.
- 13% (7 schools) reported reducing Fall 2020 room/board. No schools reported reduced room & board in Fall 2021





COVID-19 Financial Aid Office

- Half of reporting schools indicated COVID had significant impact on financial aid operations (e.g. working remotely, virtual visits, office hours, etc.).
- See pages 285-286 for examples.



Financial Aid Survey of CCCU Institutions

The 23rd annual survey of Council for Christian Colleges and Universities (CCCU) institutions in the United States

Participant Reports

Dan Nelson Chief Institutional Data & Research Officer

Jeff Olson Director of Financial Aid

Stef Holm Institutional Data & Research Senior Lead

December 2021



COVID-19

Impact on Retention & Enrollment

F'21 <u>Retention</u> compared to last year

- 4% Significantly Below
- 36% Slightly Below
- 24% Similar
- 28% Slightly Better
- 8% Significantly Better
- 60% Similar or Better

F'21 <u>New Student Enrollment</u> compared to *last year*

- 18% Significantly Below
- 26% Slightly Below
- 10% Similar
- 20% Slightly Better
- 26% Significantly Better
- 56% Similar or Better



Higher Education Emergency Relief Fund Monies (HEERF) see pp.289-292

	Grants to Students	Institutional Portion	Total	Avg Total per 12-mo Headcount
Minimum	\$336,369	\$427,313	\$763,682	\$202
1 st Quartile	\$1,840,712	\$2,271,237	\$4,136,770	\$1,160
Median	\$3,132,079	\$3,889,504	\$7,021,583	\$1,451
3 rd Quartile	\$5,623,063	\$6,755,366	\$12,513,194	\$1,848
Maximum	\$24,542,263	\$29,469,396	\$54,011,628	\$4,128
Sum*	\$574,728,347	\$710,831,827	\$1,285,560,174	

*Data includes all 139 U.S. active CCCU members. All received HEERF funds.

- HEERF aid to students at the 53 surveyed schools totaled \$227 million. This compares with \$1.06 billion UIGA at surveyed schools.



Higher Education Emergency Relief Fund Monies (HEERF) – Data Sources

- HEERF I (Cares Act, Allocations for Section 18004(a)(1) of the CARES Act)
 - <u>https://www2.ed.gov/about/offices/list/ope/allocationsforsection18004a1ofcaresact.</u> pdf,
 - retrieved 8.24.2021
- HEERF II Allocations for Public and Nonprofit Institutions under CRRSAA section 314(a)(1)
 - https://www2.ed.gov/about/offices/list/ope/314a1allocationtableheerfii.pdf
 - Data retrieved 8.24.2021
- HEERF III Allocations for Public and Nonprofit Institutions under ARP section 2003(a)(1)
 - https://www2.ed.gov/about/offices/list/ope/arpa1allocationtable.pdf
 - Data retrieved 8.24.2021
- 12-month Unduplicated headcount:
 - Data retrieved from IPEDS (DRVEF122020) on 12/4/2021



Questions?





Affordability Indicators for Traditional Undergraduate Programs: Student's Perspective

- Cost of Attendance Budgets
- Financial Aid
- Student Debt
- Net Price / Family Ability to Pay



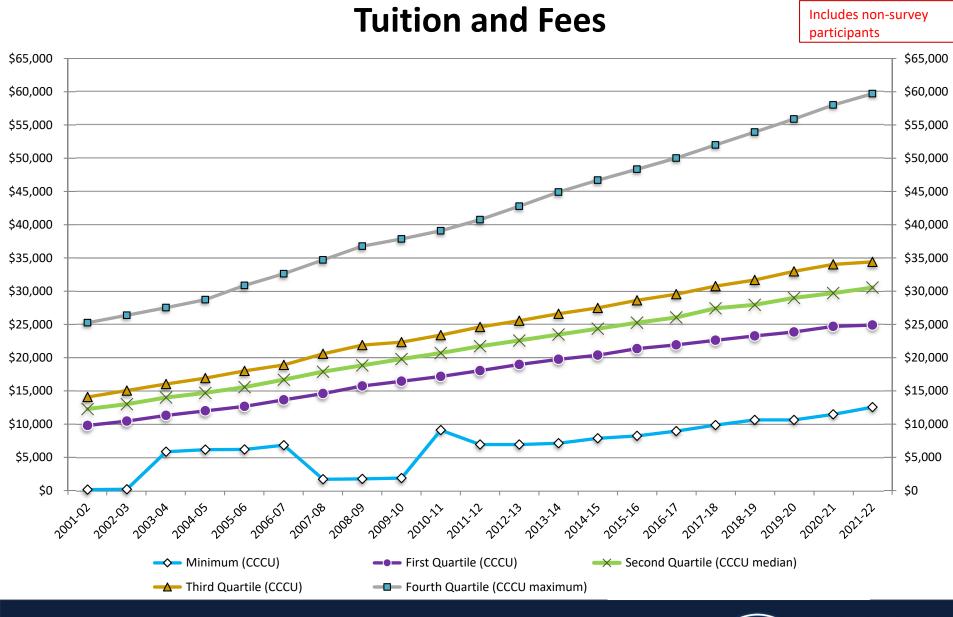
2021-22 On-campus Budgets (COA for students in Traditional Undergrad Programs)

(see p. 18ff.)

- Average on-campus student budget is \$45,134
 - Lincoln Christian \$28,763
 - Westmont \$67,030
- This is an increase of 1.5% from 2020-21 (compared with a 2.5% increase from 2019-20 to 2020-21).

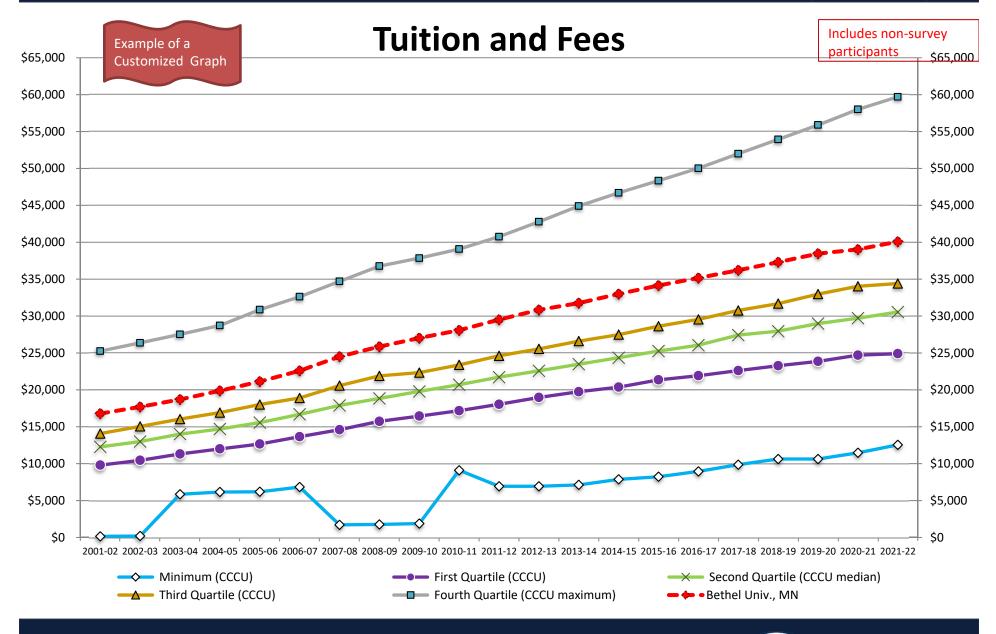






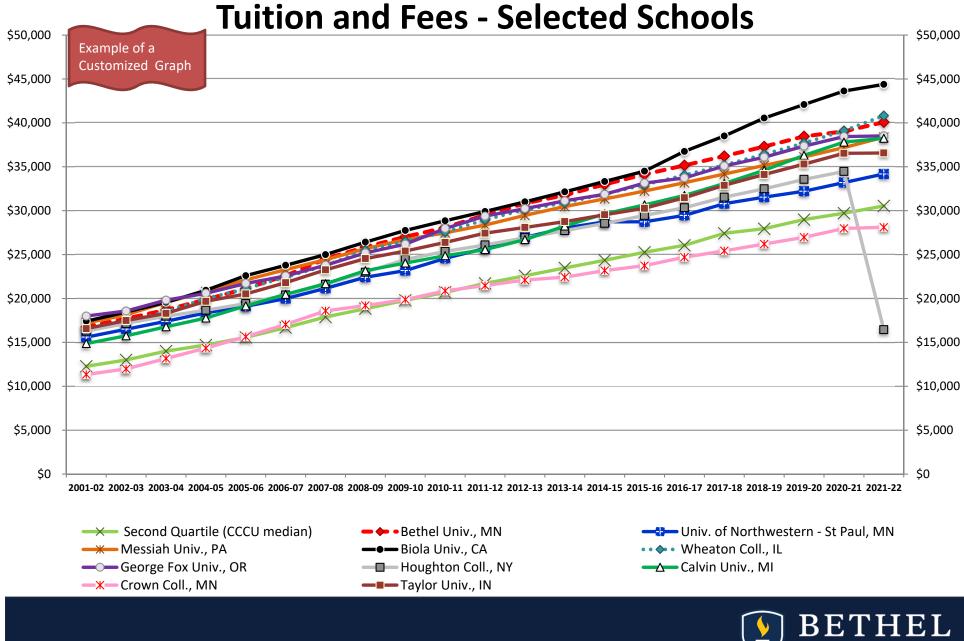
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Tuition & Fee Changes 2020-21 to 2021-22 (see pp. 20-25)

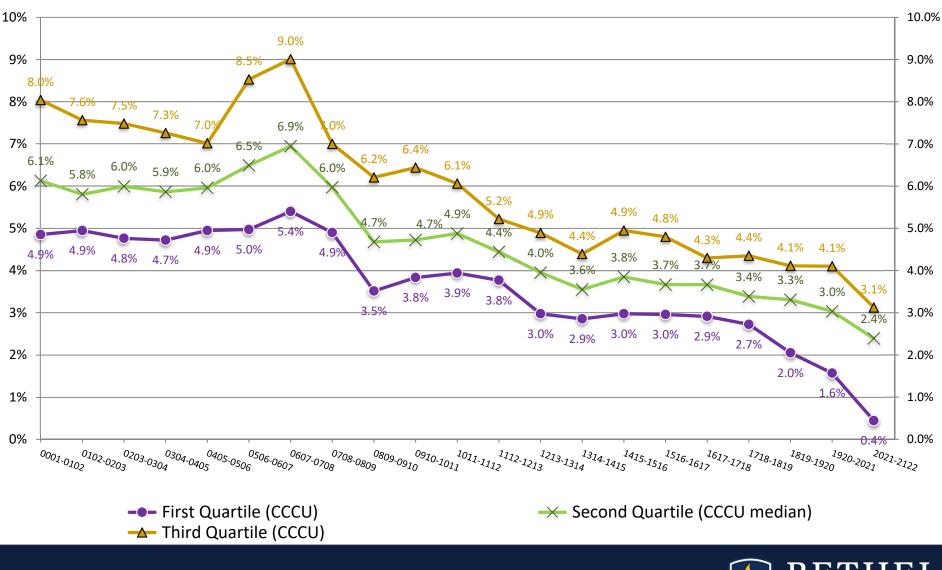
Fall 2021 = 1st pricing response to COVID-19

- Tuition and Fees at 53 reporting schools increased from an average of \$30,420 to \$30,873 (1.5%) (down from a rate of 3.2% last year).
 - $-\frac{1}{4}$ increased tuition by 0.5% or less
 - One school dropped tuition by 52.3%
 - Ten schools froze tuition
 - $-\frac{1}{4}$ increased tuition by 0.6% to 2.2%
 - $-\frac{1}{4}$ increased tuition by 2.3% to 2.9%
 - $-\frac{1}{4}$ increased by 3.0% or more
 - Only 1 school increased tuition by 5% or more
 - The highest reported tuition increase was 6.2%





Includes non-survey participants

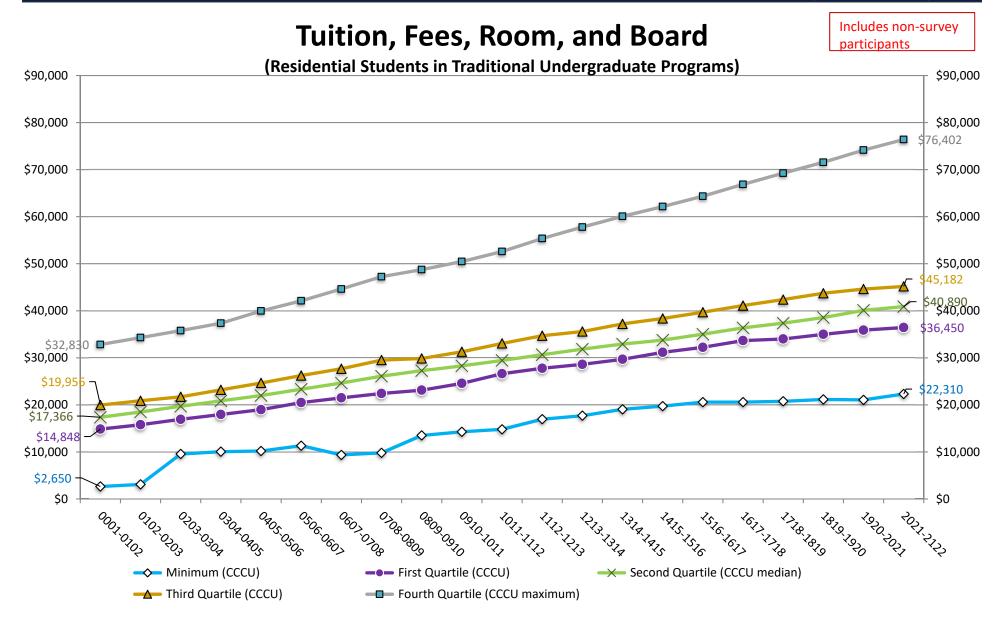




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2021-22 Indirect Budget Items

(see pp. 24-25)



- Dependent budget estimates for books, supplies, personal and transportation ranged from \$2,560 to \$7,650.
 - Average was \$4,335
 - This is 3.9% more than the \$4,173 average in 2020-21
 - 17 of 53 (32%) of schools didn't change their indirect costs from 2020-21 to 202-22
 - 42% last year
 - Change in indirect budget items ranged from minus 13.5% to plus 57.7%.



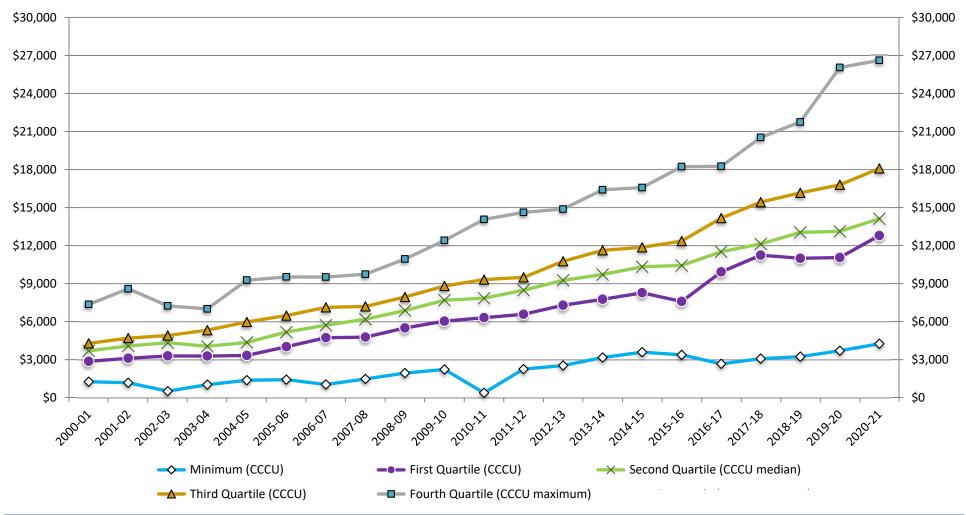
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Average Institutional Gift Aid

(per enrolled student) in Traditional Undergraduate Programs

(includes funded and unfunded gift aid plus tuition remission)



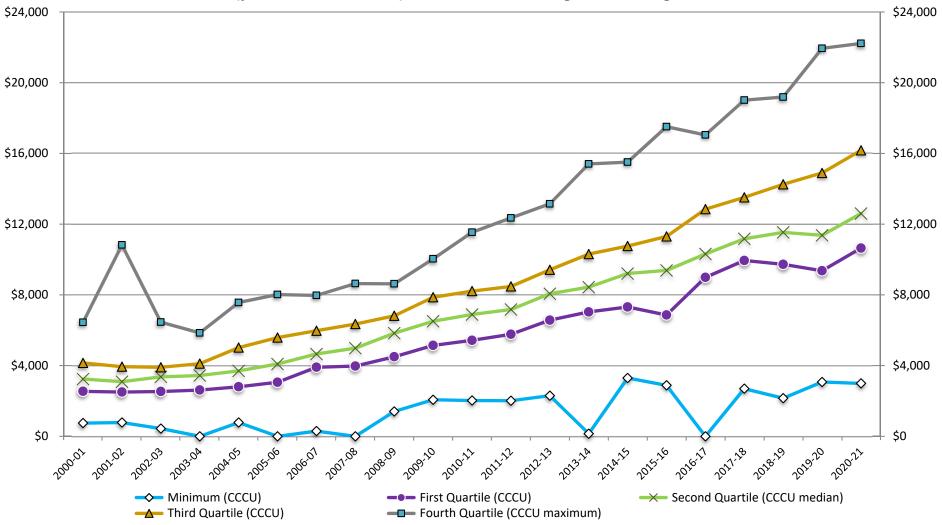
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Average Unfunded Institutional Gift Aid

(per enrolled student) in Traditional Undergraduate Programs

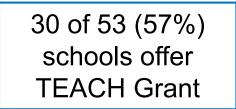


Trends in Pell Grant

(see p 42 and 110)

- Lowest and highest average Pell Grant (per enrolled student in traditional undergraduate programs):
 - 2021 Survey: \$650 to \$2,453
 - 2020 Survey: \$746 to \$3,301
 - 2019 Survey: \$789 to \$2,992
 - 2018 Survey: \$763 to \$2,708
 - 2017 Survey: \$696 to \$2,375
 - 2016 Survey: \$756 to \$3,039







Pell Grant as % of Total Enrollment

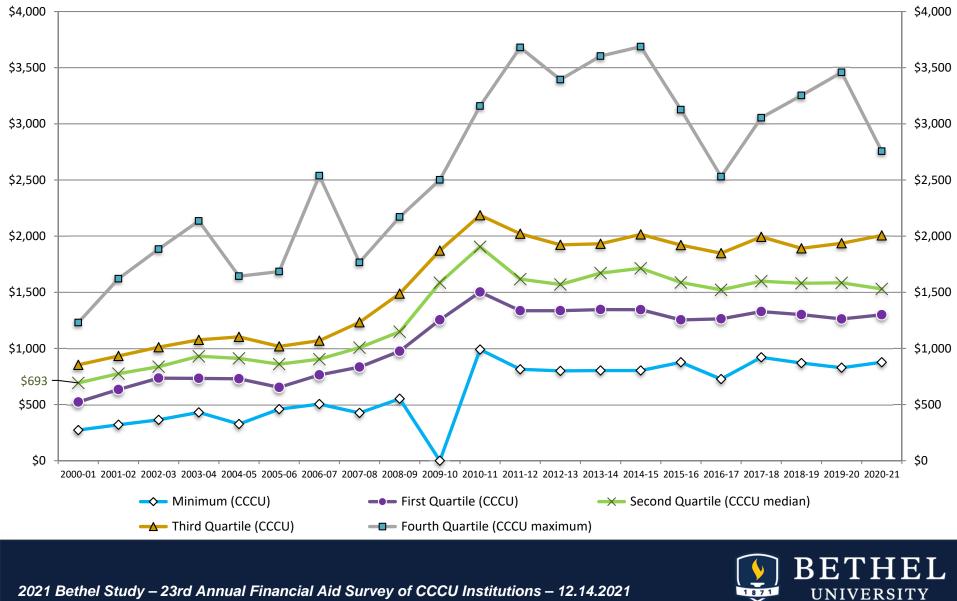
(see pp. 107-110)

	Students in Traditional Undergrad Programs			Students in Non-Traditional Undergrad Programs			
	2019 Survey	2020 Survey	2021 Survey	2019 Survey	2020 Survey	2021 Survey	
Minimum	18.0%	17.5%	15%	0%	0%	9%	
1 st Quartile	25.8%	25.6%	23%	35.0%	25.4%	33%	
Median	33.2%	32.8%	30%	46.7%	39.9%	43%	
3 rd Quartile	38.7%	38.8%	37%	52.5%	50.6%	53%	
Maximum	60.6%	56.3%	53%	72.7%	74.1%	91%	
# Schools reporting Pell recipients	59	54	51	37	32	39	



Average Federal Gift Aid

(per enrolled student) in Traditional Undergraduate Programs

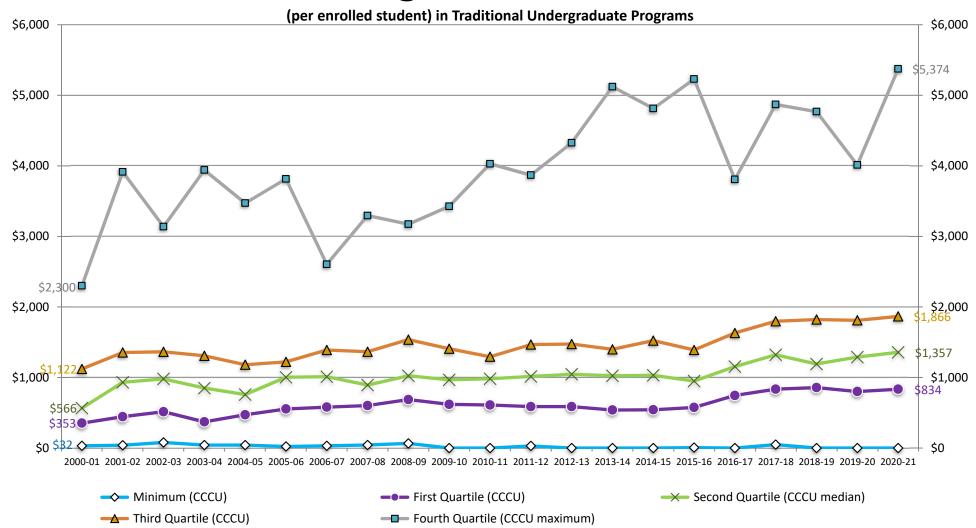


2020-21 Average Federal Grants per Enrolled Student (see p. 45)

53 Schools	1 st Quartile	Median	3 rd Quartile
SEOG	\$95	\$137	\$169
TEACH	\$0	\$5	\$24
Pell	\$1,179	\$1,418	\$1,699



Average State Gift Aid

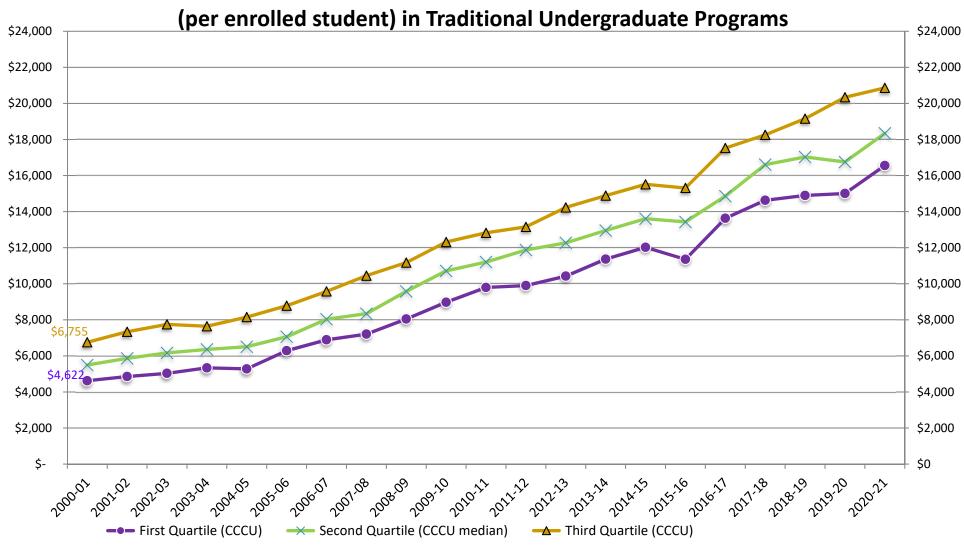




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Average Total Gift Aid



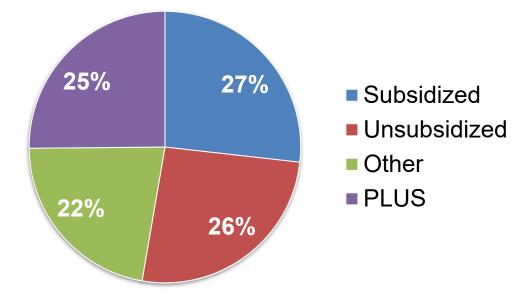
Loans Borrowed in 2020-21 (Traditional Undergrad Programs) (see pp. 57-64)

- 53 survey respondents reported \$502 million in total borrowing
- Of this \$120 million was PLUS loans
 - Total PLUS borrowing exceeded \$5 million at 5 schools
 - Average PLUS per enrolled student was \$1,457 (down from \$1,685 in 2020 survey)
- Average amount borrowed per enrolled student was \$6,429 (down 9.3% from \$7,087 in 2020 survey)





2020-21 Borrowing: Average per Enrolled Student (see pp. 57-60)



- Subsidized \$1,876
- Unsubsidized \$1,777
- Other \$1,319
- PLUS \$1,457
- Total \$6,429

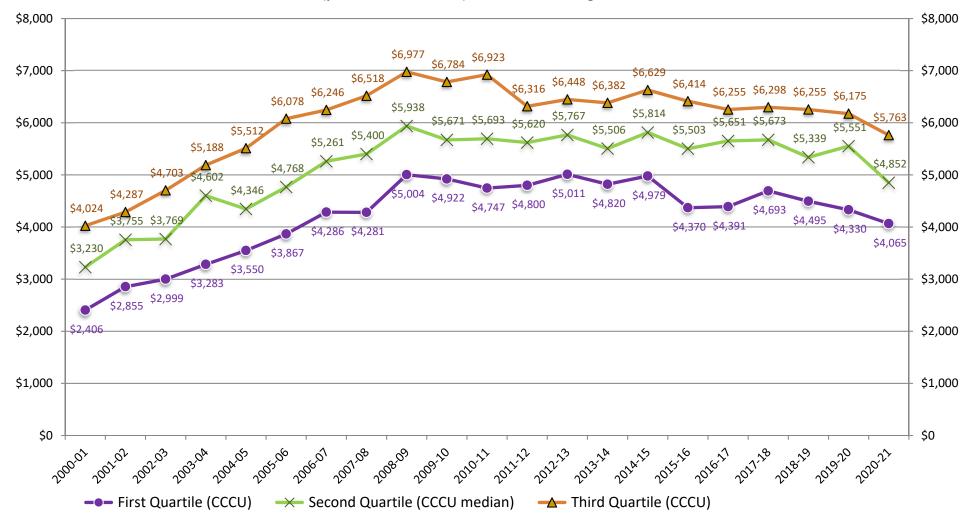
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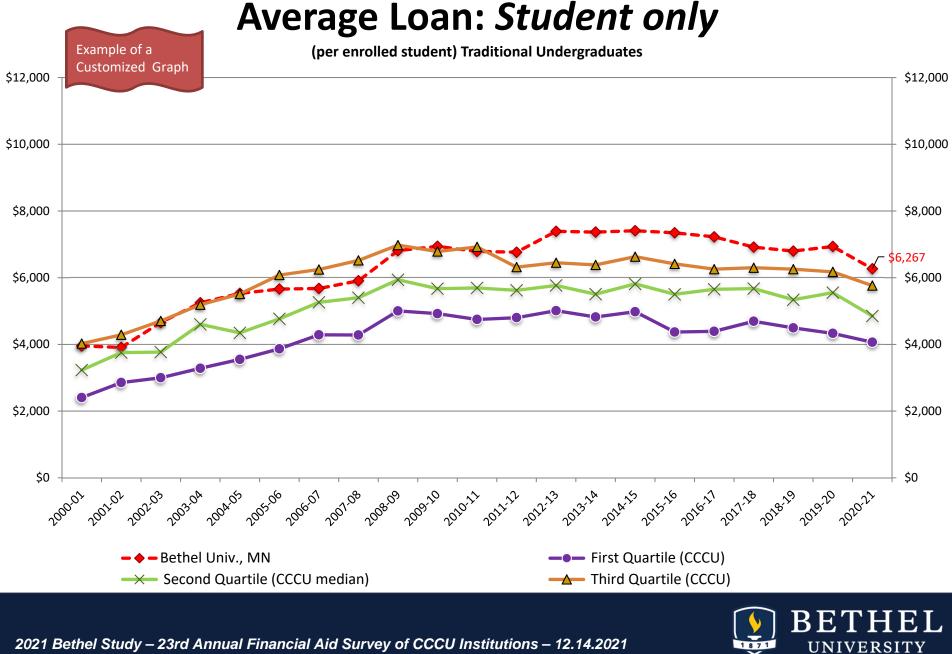
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Average Loan: Student only

(per enrolled student) Traditional Undergraduates





Average Student Loan Debt of Graduates (see p. 91ff.)

- On average 68% of FY21 graduates at 50 responding schools borrowed student loans (range: 47% to 95%).
- Their average debt was \$28,735 (range: \$7,248 to \$41,347).
 - 25 of 50 (50%) of responding schools had average debts ranging from \$27,800 to \$32,354
- The average debt, at schools where students borrowed, equaled 99% of 2020-2021 tuition and fees at each student's school (range: 23% to 201%).

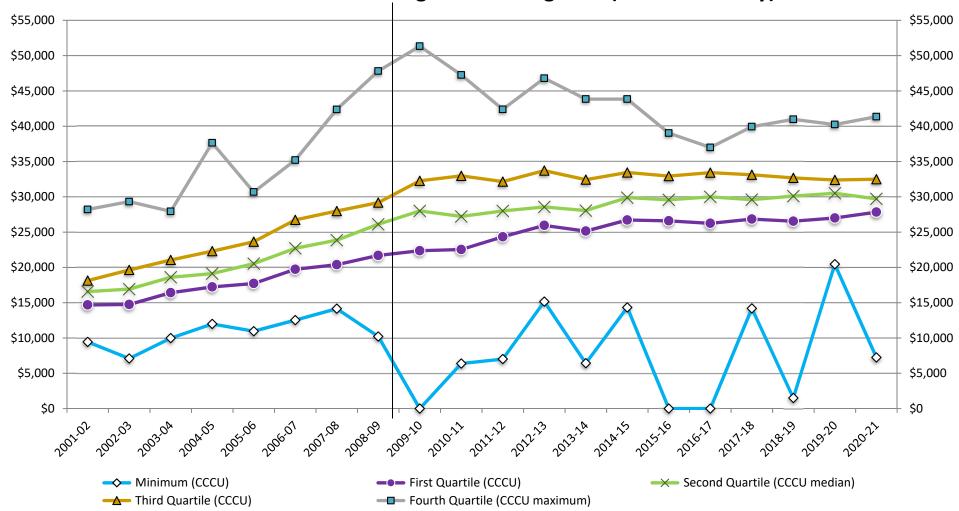


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Average Educational Debt of Graduates

from Traditional Undergraduate Programs (borrowers only)



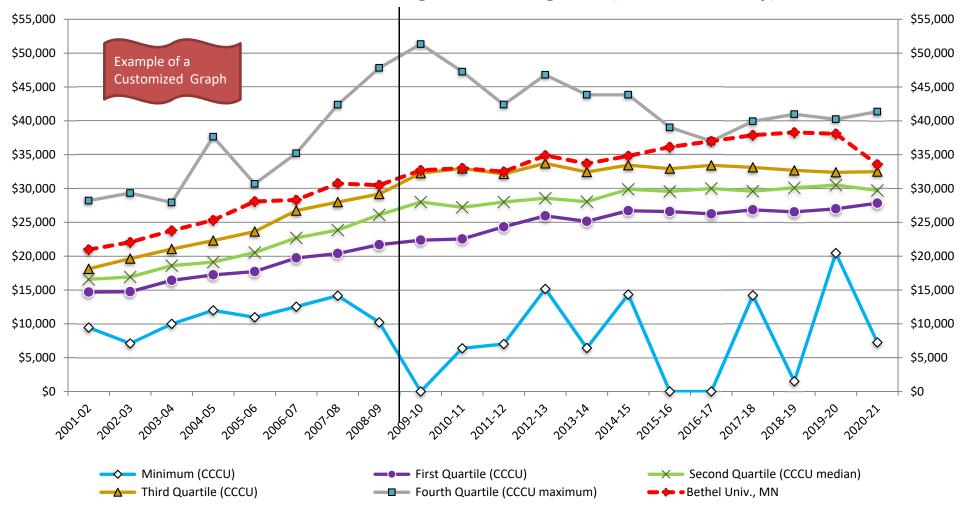


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Average Educational Debt of Graduates

from Traditional Undergraduate Programs (borrowers only)

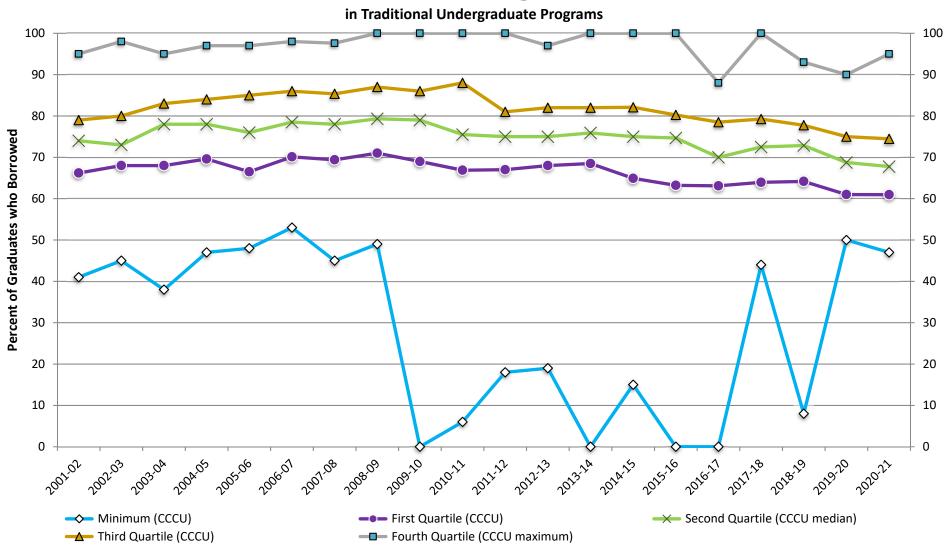




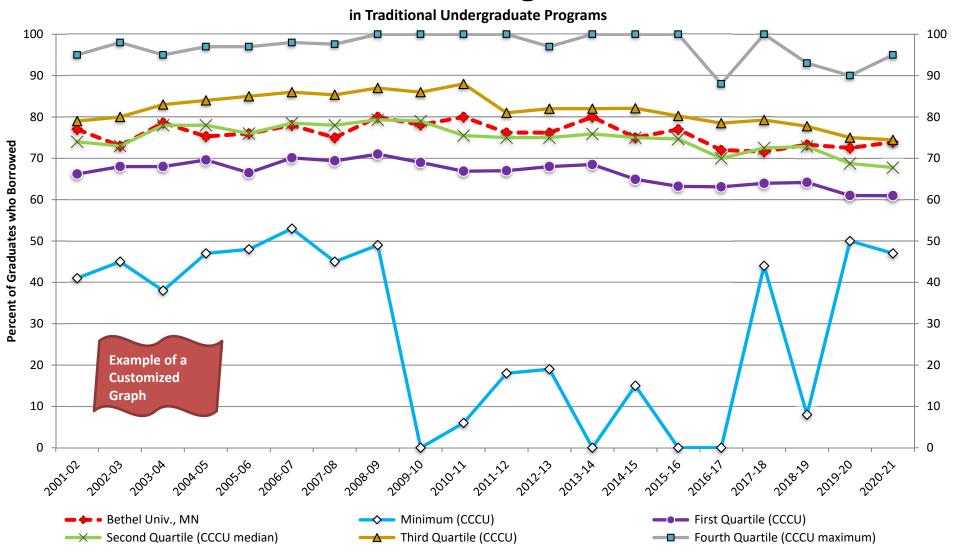
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% of Graduates Borrowing Educational Loans



% of Graduates Borrowing Educational Loans



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3-Year Cohort Default Rates Active CCCU Members

Most recent three-year default rate on government loans (FY2018 official). 24 22.5 22 54% (75 of 138) of active CCCU members have default rates less than 5.0%, and 80% 20 (111 of 138) of rates are below 7.3% 18 16 14 12 Anational Average Default Rate – All Schools (7.3%) 10 /National Average Default Rate – Private 4-Year (5.0%) 8 6 4.5 4 3.1 2 Rubers Wessens Ambrearts Mannessens Monory Bar Monory Mannessens Monory SOURCE: U.S. Department of Education Default Management, Official Cohort Default Rates for Schools, retrieved 12.8.2021 https://www2.ed.gov/offices/OSFAP/defaultmanagement/cdr.html



Official National Cohort Default Rates: FY16, FY17, FY18

	Fiscal Year 2018 Official				Fiscal Year 2017 Official			Fiscal Year 2016 Official				
	# of Schools	Borrower Default Rate (%)	# of Borrowers Defaulted	# of Borrowers Entered Repayment	# of Schools	Borrower Default Rate (%)	# of Borrowers Defaulted	# of Borrowers Entered Repayment	# of Schools	Borrower Default Rate (%)	# of Borrowers Defaulted	# of Borrowers Entered Repayment
Public	1,644	7.0%	160,696	2,288,352	1,648	9.3%	220,059	2,361,384	1,659	9.6%	236,948	2,467,803
Less than 2 yrs	146	8.7%	747	8,563	149	13.0%	1,154	8,816	149	12.7%	1,184	9,277
2-3 yrs	772	11.5%	66,638	577,591	784	15.1%	97,795	644,831	797	15.9%	116,647	730,146
4 yrs (+)	726	5.4%	93,311	1,702,198	715	7.0%	121,110	1,707,737	713	6.8%	119,117	1,728,380
Private	1,703	5.2%	53,460	1,020,296	1,718	6.7%	71,397	1,050,118	1,726	6.6%	71,515	1,069,593
Less than 2 yrs	47	11.9%	585	4,890	48	16.7%	935	5,589	48	16.6%	1,296	7,778
2-3 yrs	126	12.1%	3,402	27,965	143	17.5%	6,051	34,507	142	15.2%	4,471	29,332
4 yrs (+)	1,530	5.0%	49,473	987,441	1,527	6.3%	64,411	1,010,022	1,536	6.3%	65,748	1,032,483
Proprietary	2,261	11.2%	86,187	763,856	2,311	14.7%	125,657	854,352	2,353	15.2%	149,892	985,335
Less than 2 yrs	1,253	12.5%	15,353	121,978	1,264	16.6%	21,759	130,379	1,279	17.6%	25,779	146,113
2-3 yrs	640	13.9%	25,613	183,233	682	17.9%	35,366	196,592	713	17.7%	39,526	222,347
4 yrs (+)	368	9.8%	45,221	458,645	365	12.9%	68,532	527,381	361	13.7%	84,587	616,875
Foreign	388	2.5%	282	10,873	383	2.9%	316	10,870	392	3.1%	332	10,545
Unclassified	0	0.0%	0	0	0	0.0%	0	0	0	0.0%	0	0
TOTAL	5,996	7.3%	300,625	4,083,377	6,060	9.7%	417,429	4,276,724	6,130	10.1%	458,687	4,533,276

SOURCE: U.S. Department of Education Default Management, Official Cohort Default Rates for Schools, retrieved 12.8.2021 https://www2.ed.gov/offices/OSFAP/defaultmanagement/schooltyperates.pdf

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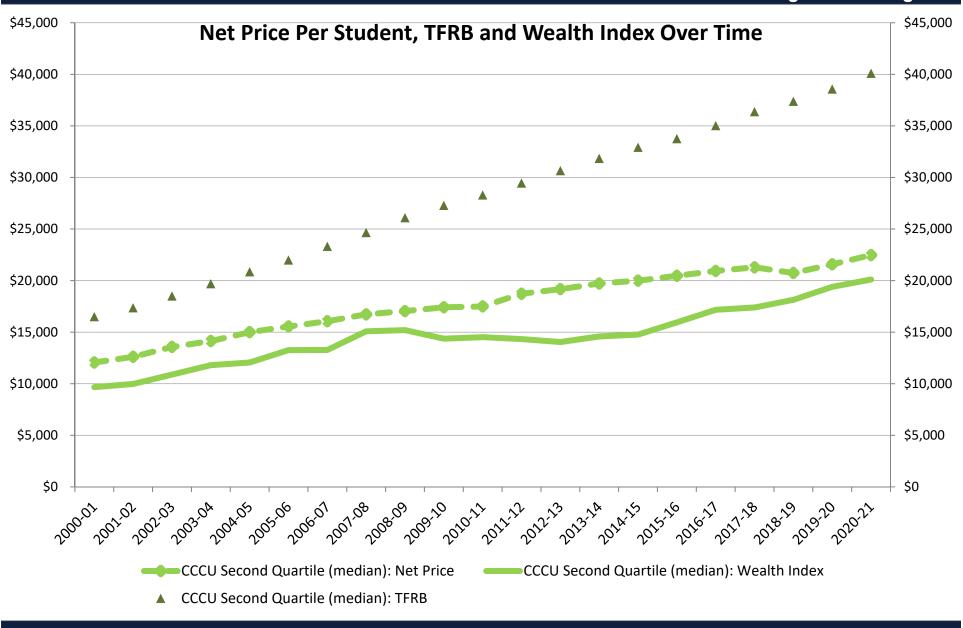
2020-21 Total Financial Aid

(see pp. 65-66)

- Students in traditional undergrad programs at 53 institutions received \$1.89 billion of financial aid in 2020-21.
 - \$1.463 billion in gift aid (78%)
 - \$ 382 million in student loans (20%)
 - \$ 40 million in employment (2%)







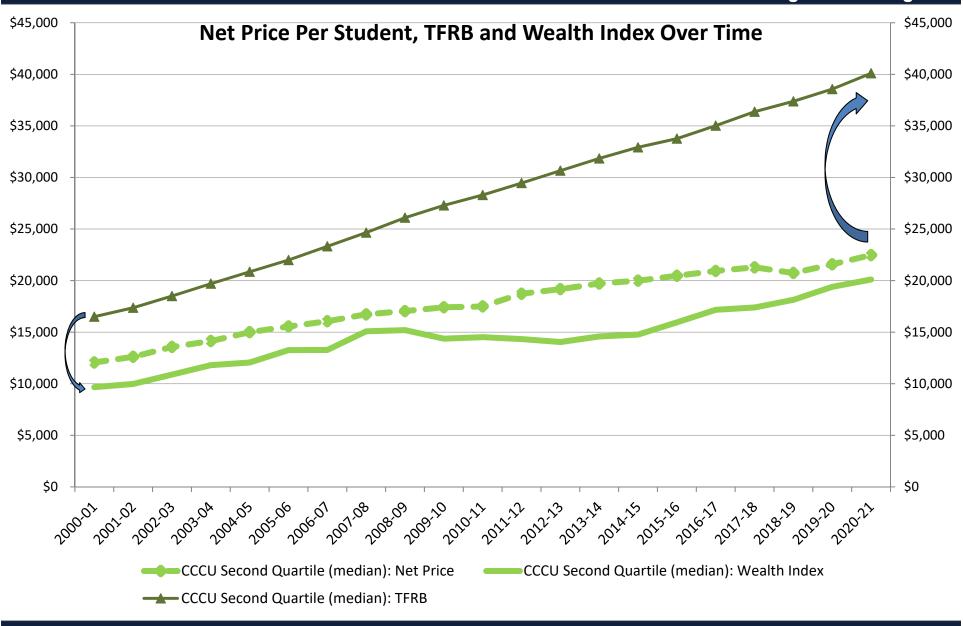
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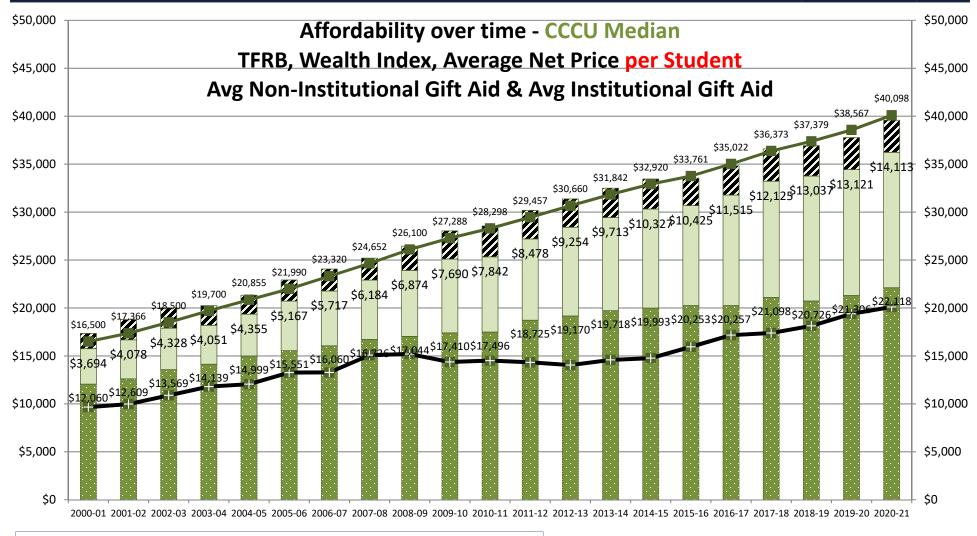
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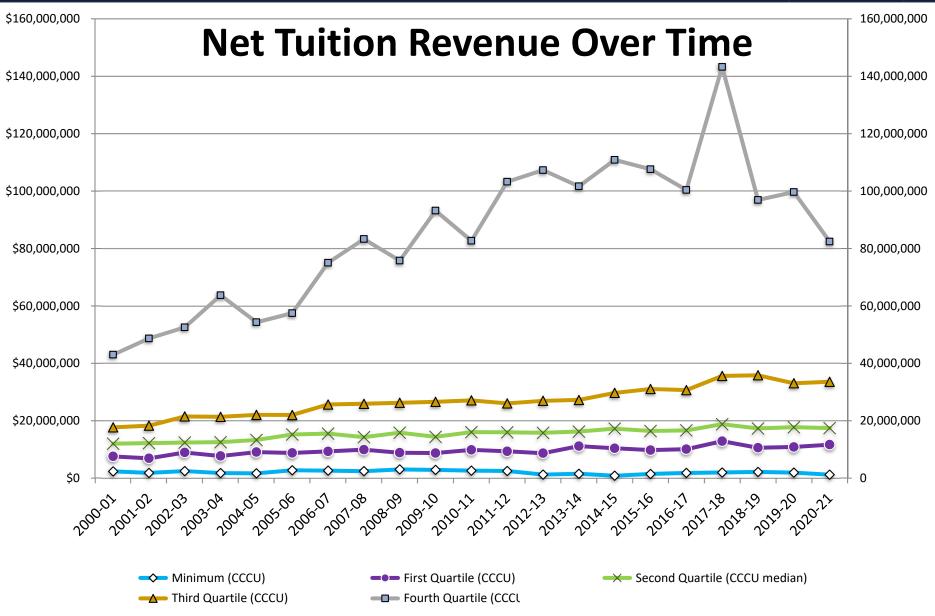
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TFRB = Annual Tuition, Fees, Room & Board charged to new students enrolled full-time for fall and spring terms
Total Gift Aid = Sum of grants and scholarships from all sources (federal, state, institutional, private)
Net Price = TFRB minus Average "Total Gift Aid" per student approximates the amount students pay for TFRB.
Wealth Index is an estimate of how much parents of dependent students are expected to pay per year, using Federal Methodology (assumes parent contribution for all students from non-need homes equals their school's TRFB).

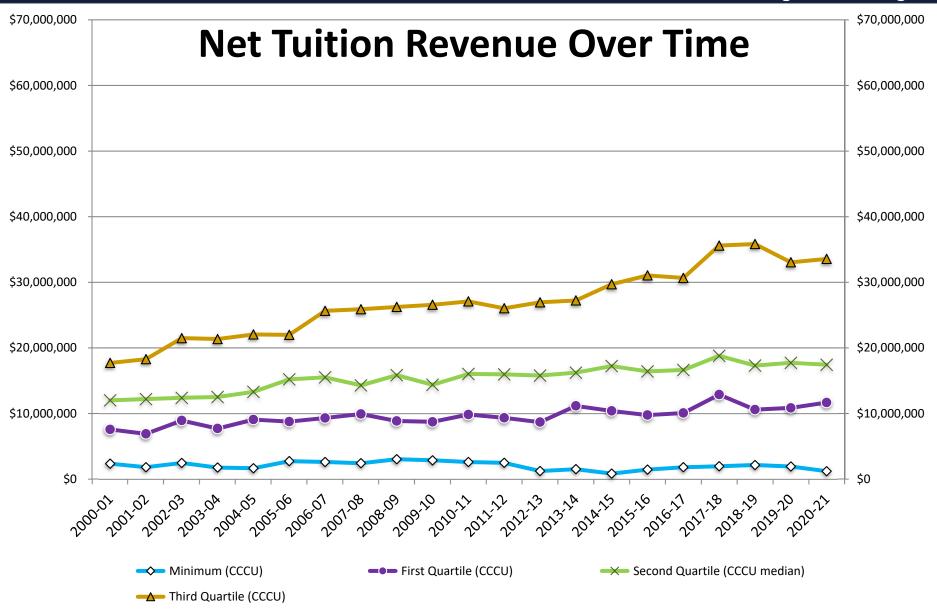
- CCCU Second Quartile (median): Avg. Non-Inst. Gift Aid
- CCCU Second Quartile (median): Original Avg Total IGA (w Tuition Remission)
- ICHER CCCU Second Quartile (median): Net Price
- CCCU Second Quartile (median): Wealth Index



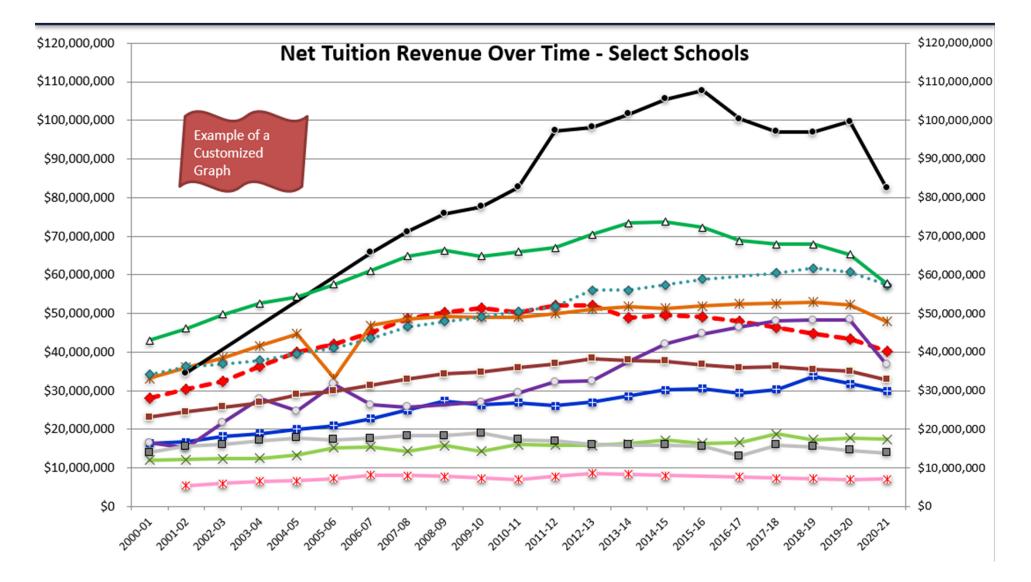














Implications for our Schools (discussion)



Additional Services

Customized Slides

 Normally \$250. If signed up by 12/24/2021 only \$100. Delivered in early January, 2022. Email your intent to jeff-olson@bethel, and the names of up to 5 peer-comparison schools you want included, before Christmas!

Customized Webinar

 Two-hour Zoom presentation of your customized data to your leadership team, office team, etc.
 Price for webinar is \$300. Contact Dan Nelson for details (dcnelson@bethel.edu)





Questions?

- Contact Dan Nelson or Jeff Olson if you have specific questions
 - dcnelson@bethel.edu
 - jeff-olson@bethel.edu
- Email the CCCU financial aid administrators e-list to foster a broader conversation





2021 Survey Theme: Non-Traditional Undergraduate Programs

- Enrollment over time (page 7-9)

- Student Financial Aid (pages 180-217)

- Title IV Terms & Course Structure
- Pricing & Discounting
- Financial Aid
- Borrowing & Debt



2021 Bethel Study

Financial Aid Survey of CCCU Institutions

The 23rd annual survey of Council for Christian Colleges and Universities (CCCU) institutions in the United States

Participant Reports

Dan Nelson Chief Institutional Data & Research Office

> Jeff Olson Director of Financial Aid Stef Holm

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December 2021

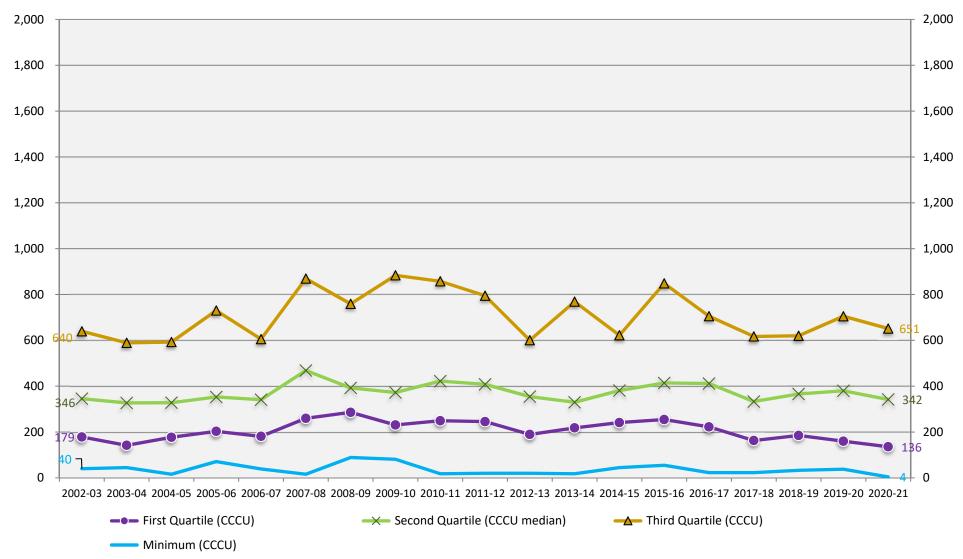


Non-Traditional Undergraduate Enrollment (see p.17)

- Non-traditional undergraduate programs on average represent:
 - 21% of our students (traditional undergrad, non-traditional undergrad and graduate)
 - Up from 20% four years ago
 - 8% of our tuition and fee revenue
 - down from 10% four years ago



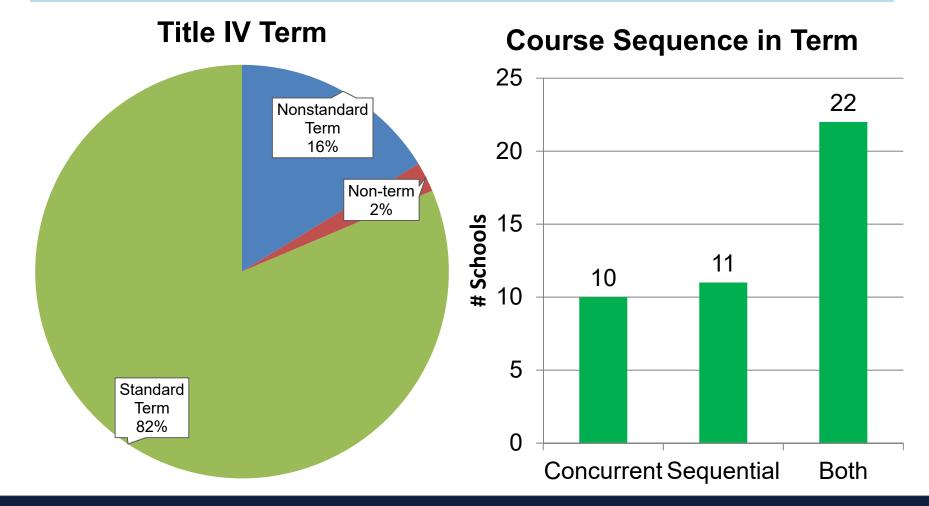
Other Undergraduate Enrollment



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Non-Traditional Undergraduate Title IV Terms and Course Structure (see p.180)



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Pricing and Discounting of Non-traditional Undergraduate Tuition (see p. 180)

Schools were asked to compare tuition pricing, and institutional financial aid (discount) for their traditional and non-traditional undergraduate programs.

		Pricing Strategy					
tegy		Non-Trad Tuition Lower	Tuition Same	Non-Trad Tuition Higher			
itra	No Discount	23	0	0			
Discounting Strategy	Non-Trad Discount Lower	16	1	0			
unc	Same as Traditional	0	1	0			
Disco	Non-Trad Discount Higher	1	0	0			





Tuition Rates for Students in Non-Traditional Undergraduate Programs (see pp. 182-187)

Average Tuition rates per semester credit	2019-20	2020-21	2021-22
Lowest Tuition rate	\$377	\$386	\$389
Most Popular Program	\$445	\$1,425	\$1,459
Highest Tuition rate	\$474	\$1,313	\$1,335
Most Popular Program Tuition rates per semester credit	2019-20	2020-21	2021-22
Minimum	\$135	\$145	\$145
1 st Quartile	\$399	\$396	\$375
Median	\$430	\$435	\$417
3 rd Quartile	\$500	\$529	\$520
Maximum	\$785	\$785	\$800



2020-21 Average Financial Aid per Enrolled Student in Non-Traditional Undergraduate Programs (see pp. 208-211)

46 Schools	1 st Quartile	Median	3 rd Quartile
Gift Aid	\$1,858	\$2,488	\$3,497
Loans (w/o PLUS)	\$2,258	\$3,954	\$5,173
Work	\$0	\$0	\$0

Non-Traditional Undergraduate Programs

2020-21 Average Pell, State and Private Gift Aid per Enrolled Student in Non-Traditional Undergraduate Programs (see p. 194ff)

46 Schools	1 st Quartile	Median	3 rd Quartile
Pell	\$1,059	\$1,460	\$2,086
State	\$121	\$444	\$777
Private	\$0	\$36	\$72



2020-21 Discount Rates for students in Non-Traditional Undergraduate Programs

- 42 schools reported unfunded discount rates.
 - 11 of 42 schools (26%) reported discount rate of 0%
 - 10 of 42 schools (24%) reported discount rate of 0.1% to 0.9%
 - 14 of 42 schools (33%) reported discount rate of 1.0% to 4.9%
 - 6 of 42 schools (14%) reported discount rate of 5.0% to 9.9%
 - 1 of 42 schools (2%) reported discount rate of 10% or higher
- The average Unfunded discount rate was 2.2%, the average NACUBO discount rate for the same schools was 2.6%.

2020-21 Loans to students in Non-Traditional Undergraduate Programs (See p. 198ff)

46 survey respondents reported \$159 million in total borrowing

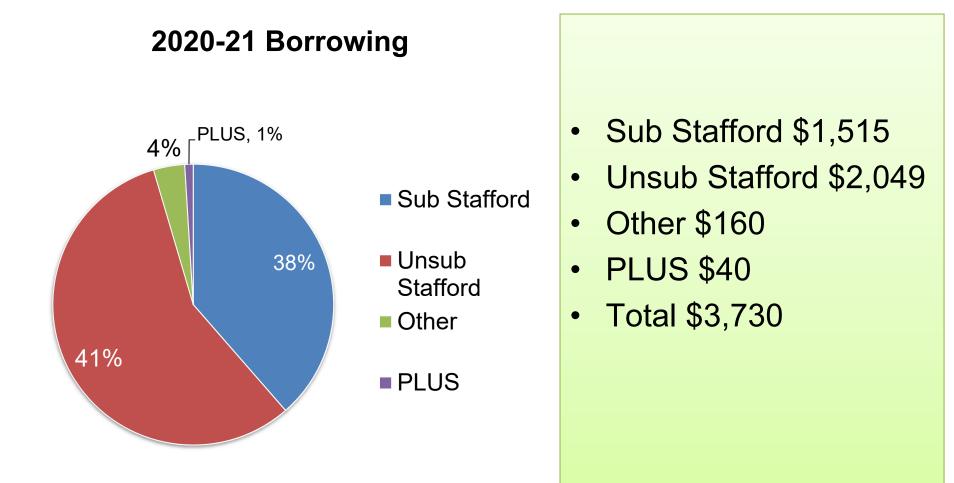
- \$160 million in 2016-2017 (fewer students)

- Average amount borrowed per enrolled student is \$3,730
 - \$4,816 in 2016-17
 - \$5,988 in 2012-13





2020-21 Borrowing: Average per Enrolled Student in Non-Traditional Undergraduate Programs (see p. 198-201)







Loans as Percent of Tuition & Fee Revenue for Students in Non-Traditional Undergraduate Programs

(see p. 206)

- 1st quartile is 47.1%
- Median is 53.3%
- 3rd quartile is 65.4%
- 2 of 40 schools (<u>5%) report that</u> more than 80% of their tuition revenue for non-traditional undergraduate programs comes from student loans.





2021 Survey Theme: Graduate Programs

- Enrollment over time (pages. 10-12)
- Student Financial Aid (pages 218-257)
 - Title IV Terms & Course Structure
 - Pricing & Discounting
 - Financial Aid
 - Borrowing & Debt



2021 Bethel Study

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The 23rd annual survey of Council for Christian Colleges and Universities (CCCU) institutions in the United States

Participant Reports

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December 2021

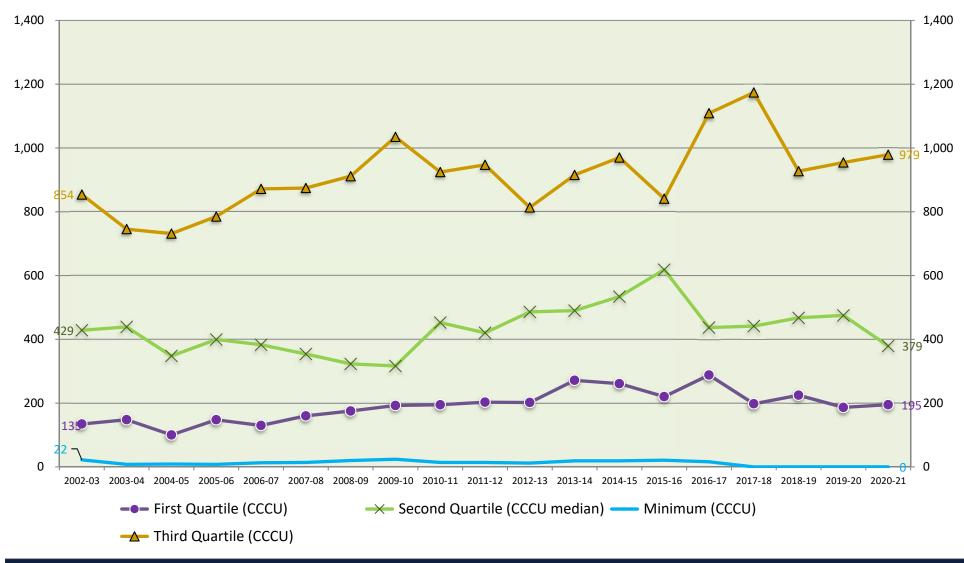


Graduate Enrollment (see p. 17)

- Graduate enrollment on average represent:
 - 32% of our students (traditional undergrad, non-traditional undergrad and graduate)
 - 26% four years ago
 - 19% of our tuition and fee revenue
 - 14% four years ago



Graduate Enrollment



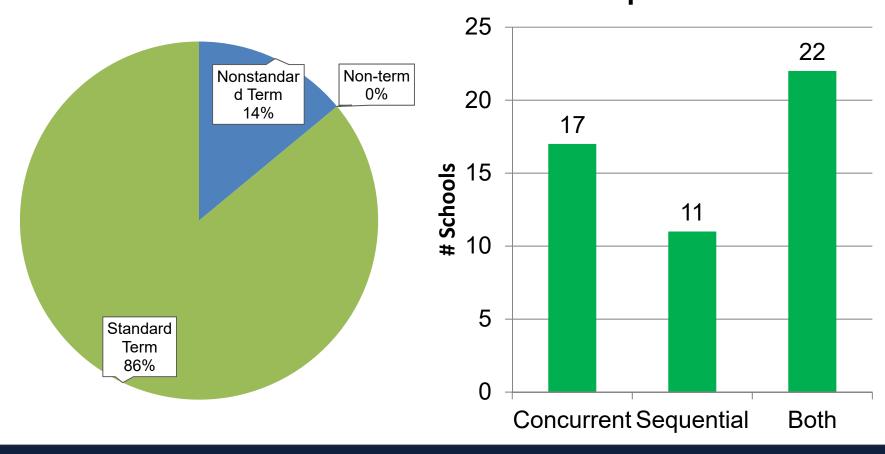
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Graduate Title IV Terms and Course Structure (see p.218)

Title IV Term

Course Sequence in Term





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Pricing and Discounting of Graduate Tuition (see p. 218)

Schools were asked to compare tuition pricing, and institutional financial aid (discount) for their traditional and Graduate programs.

		Pricing Strategy				
tegy		Graduate Tuition Lower	Tuition Same	Graduate Tuition Higher		
itra	No Discount	19	0	1		
Discounting Strategy	Graduate Discount Lower	19	2	2		
unc	Same as Traditional	0	0	1		
Disco	Graduate Discount Higher	0	0	0		





Tuition Rates for Students in Graduate Programs (see pp. 220-229)

Average Tuition rates per semester credit	2019-20	2020-21	2021-22
Lowest Tuition rate	\$515	\$521	\$523
Most Popular Program	\$626	\$640	\$643
Highest Tuition rate	\$728	\$745	\$749
Most Popular Program: Tuition rates per semester credit	2019-20	2020-21	2021-22
Minimum	\$330	\$350	\$375
1 st Quartile	\$503	\$527	\$543
Median	\$634	\$640	\$635
3 rd Quartile	\$695	\$718	\$718
Maximum	\$950	\$984	\$1,024



Tuition Rates for Students in MBA Programs (see pp. 226-229)

Range of MBA Tuition rates per semester credit		2019-20 (32 schools)		2020-21 (33 schools)		2021-2 (34 schoo	
Minimum		\$476		\$476		\$476	
1 st Quartile		\$560		\$559		\$564	
Median		\$622		\$600		\$612	
3 rd Quartile		\$713		\$690		\$707	
Maximum		\$895		\$900		\$910	
	Approx. Cost of Degree 2021-2022			redits for Degree		cker Price r Degree	
Minimum	Minimum			30	\$	617,244	
1 st Quartile			36 \$20,124		520,124		
Median			36	\$	\$23,100		
3 rd Quarti	3 rd Quartile			39	\$	\$26,400	
Maximum			42	\$	\$37,380		

Tuition Rates for Students in <u>M.Div</u>. Programs (see pp. 226-229)

Range of M.Div. Tuition rates per semester credit		2019-20 (20 schools)		2020-21 (20 schools)		2021-22 (20 schoo	
Minimum		\$350		\$360		\$375	
1 st Quartil	е	\$485		\$485		\$485	
Median		\$504		\$509		\$514	
3 rd Quartile		\$553		\$566		\$578	
Maximum		\$659 \$68		\$680	1	\$702	
	Approx. Cost of Degree 2021-2022			edits for egree		ker Price Degree	
	Minimum			72	\$2	28,125	
	1 st Quartile		74 \$		36,825		
Median		76 \$		\$4	40,738		
	3 rd Quartile			79	\$4	43,980	
Maximum			94	\$	58,968		



2020-21 Average Financial Aid per Enrolled Student in Graduate Programs (see p. 248-251)

51 Schools	1 st Quartile	Median	3 rd Quartile
Gift Aid	\$391	\$1,134	\$1,683
Loans	\$4,017	\$6,387	\$10,600
Work	\$0	\$0	\$41



2020-21 Average Gift Aid per Enrolled Student in Graduate Programs (see p. 238ff)

56 Schools	1 st Quartile	Median	3 rd Quartile
Institutional (with tuition remission)	\$324	\$815	\$1,492
Federal	\$0	\$0	\$71
State	\$0	\$0	\$16
Private	\$0	\$43	\$141
Total	\$391	\$1,134	\$1,683



2016-17 Discount Rates for students in Graduate Programs (see p. 252)

• 51 schools reported unfunded discount rates.

- 5 of 51 schools (10%) reported discount rate of 0%
- 6 of 51 schools (12%) reported discount rate of 0.1% to 0.9%
- 18 of 51 schools (35%) reported discount rate of 1.0% to 4.9%
- 9 of 51 schools (18%) reported discount rate of 5.0% to 9.9%
- 10 of 51 schools (20%) reported discount rate of 10.0% to 19.9%
- 3 of 51 schools (6%) reported discount rate of 20% or higher
- The average Unfunded discount rate was 6.2%, the average NACUBO discount rate for the same schools was 7.7%.



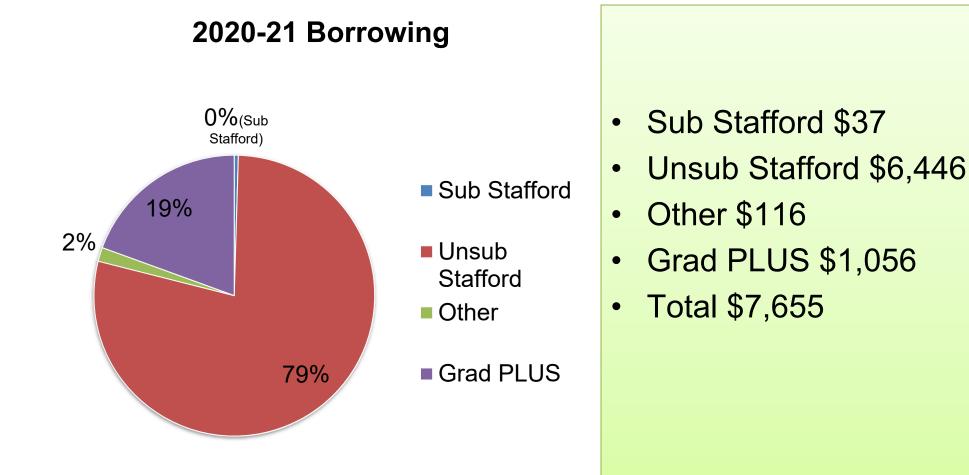
2020-21 Loans to students in Graduate Programs (see p. 240ff)

- 51 survey respondents reported \$479 million in total borrowing
 - \$376 million Unsubsidized
 - \$ 98 million in Grad PLUS loans
 - \$ 7.7 million in other (private) loans
 - \$ 2.2 million Subsidized
- Average amount borrowed per enrolled student is \$7,655
 - \$7,188 in 2016-2017
 - \$6,491 in 2012-2013





2020-21 Borrowing: Average per Enrolled Student in Graduate Programs (see p. 240-243)







Loans as Percent of Tuition & Fee Revenue for Students in Graduate Programs (see p. 246)



- 1st quartile is 48%
- Median is 77%)
- 3rd quartile is 98%
- 18 of 51 schools (35%) report that more than 90% of their tuition revenue for Graduate programs comes from student loans.

